ISAC
Illinois Student Assistance Commission

A Review of the Nursing Education Scholarships (NES) Program

January 17, 2024

Webinar Agenda

- Overview of NES
- Policies & Procedures
  - Application
  - Eligibility
  - Certification
  - Award Determination
  - Payment Process
- Frequently Asked Questions (FAQs)
- NES Resources
- ISAC Contact Updates
  - Student Services
  - School Services
  - Partner Services

Overview of NES

- The 2024 fiscal year (July 1, 2023 – June 30, 2024) appropriation for the program is $4,000,000.
- The goal of the NES program is to increase the number of nurses available for employment in Illinois.
- Full-time students may receive a living allowance.
  - Part-time students are not eligible for a living allowance.
- The scholarship amount requested by the college may include both tuition and fees and a living allowance.
- Scholarship funds will be sent directly to the school.
- Scholarship funds may be used during all terms of study (including summer).

Overview of NES

- The program provides scholarship assistance to those who are pursuing:
  - a certificate in practical nursing,
  - an associate degree in nursing,
  - a hospital-based diploma in nursing, or
  - a bachelor's or graduate degree in nursing.

- The scholarship pays for coursework within the nursing curriculum, but does not pay for pre-requisite coursework.

- An NES award will pay a portion of tuition and fee charges and a living allowance (referred to as a "stipend" in previous award years).
  - The living allowance is only available to full-time students

- The total amount of NES assistance awarded to an eligible applicant in a given academic year, when added to other financial aid available to the student, cannot exceed the cost of attendance.

Overview of NES

The number of years a recipient may receive funding from this program is based on the certificate, diploma, or degree being pursued.

Certificate, Diploma, or Degree Pursued:	*Maximum Years of Scholarship Assistance:*
Certificate in Practical Nursing	One Academic Year
Associate Degree in Nursing	Two Academic Years
Hospital-Based Diploma in Nursing	Three Academic Years
Baccalaureate Degree in Nursing	Four Academic Years
Graduate Degree in Nursing	Five Academic Years
Graduate Degree in Nursing to become a Nurse Educator	Three Academic Years

NES Overview -- https://www.isac.org/isac-gift-assistance-programs/NESP/NESP-overview.html

Overview of NES

- Applicants who have other scholarships or loan funds that require a service commitment that prevents them from meeting the obligation requirements of the program are ineligible to receive scholarship funds.

- The applicant must sign an agreement promising to begin full- or part-time employment as a licensed practical nurse, a registered nurse, or a nurse educator in Illinois within six months of graduating and remain employed for a period equivalent to the educational time supported by the scholarship.

- If the recipient terminates studies, or fails to become employed, they will be required to repay the full scholarship amount, plus interest.

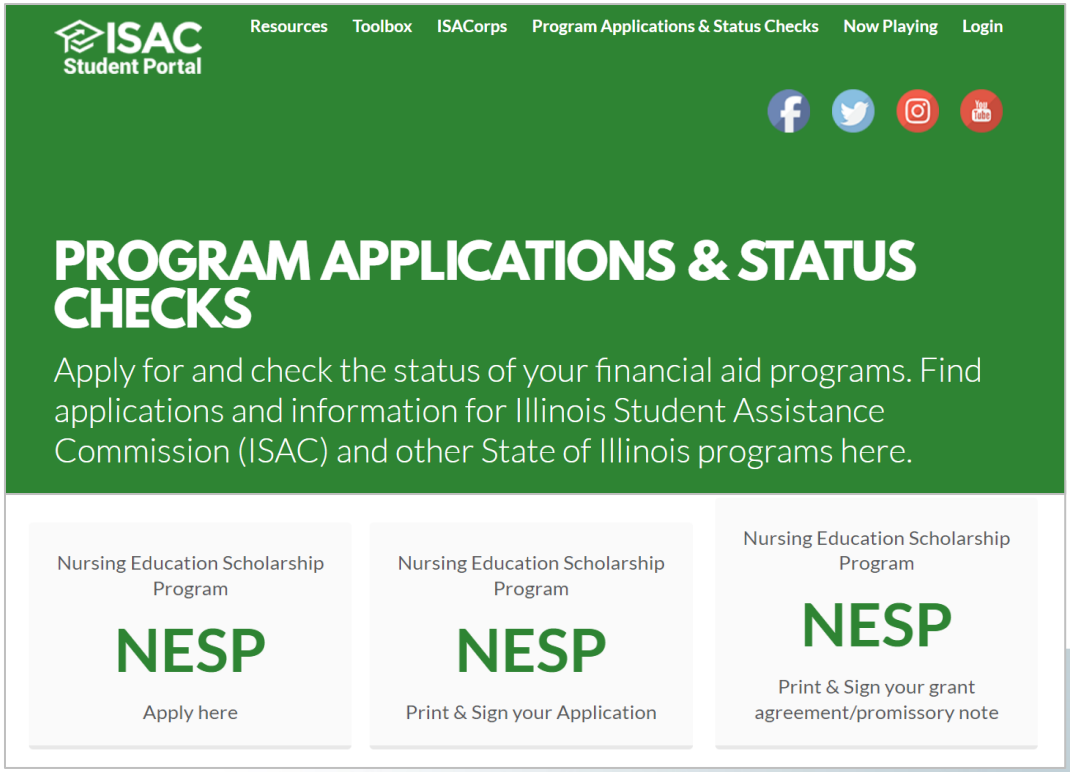
Applying for NES

- Applicants must complete and submit an Application/Promissory Note/Grant Agreement each year to be considered for an award.
  - This includes students who may have received an NES award in a previous year
- Applicants must submit a FAFSA or Alternative Application and have a valid Expected Family Contribution (EFC) calculated for the same award year.
  - Or, beginning in 2024-25, a student must have a valid Student Aid Index (SAI)
- After an application is submitted, applicants will immediately receive an email confirming that their application was received
  - Processing time may be up to 4 weeks.
- If an application is incomplete, the applicant will receive a letter from ISAC explaining the reason(s) and advising how to resolve.
- If an applicant needs to change their response(s) to any item(s) and/or update any information after the application has been submitted, they will need to provide the information to ISAC in writing
  - Changes can be sent via e-mail, fax or letter to Student Services

Applying for NES

- Students may access the Application/Grant Agreement/ Promissory Note via the Program Applications & Status Checks area of the ISAC Student Portal.

- The application period starts each year on March 1 and continues through April 30.



ISAC

NES Eligibility

- An applicant must:
  - be a U.S. citizen or an eligible non-citizen or meet the "undocumented student" criteria of the RISE Act
  - be an Illinois resident for at least one year prior to the date of application
  - be enrolled or accepted for enrollment in a nursing program in Illinois that is approved by the Illinois Department of Financial and Professional Regulation or the Illinois Board of Higher Education
  - demonstrate financial need
  - maintain satisfactory academic progress, as determined by the college
  - establish satisfactory repayment arrangements if in default on any federal student loan
  - sign an Application/Promissory Note/Grant Agreement promising to fulfill the employment commitment or repay funds received, plus interest

NES Certification

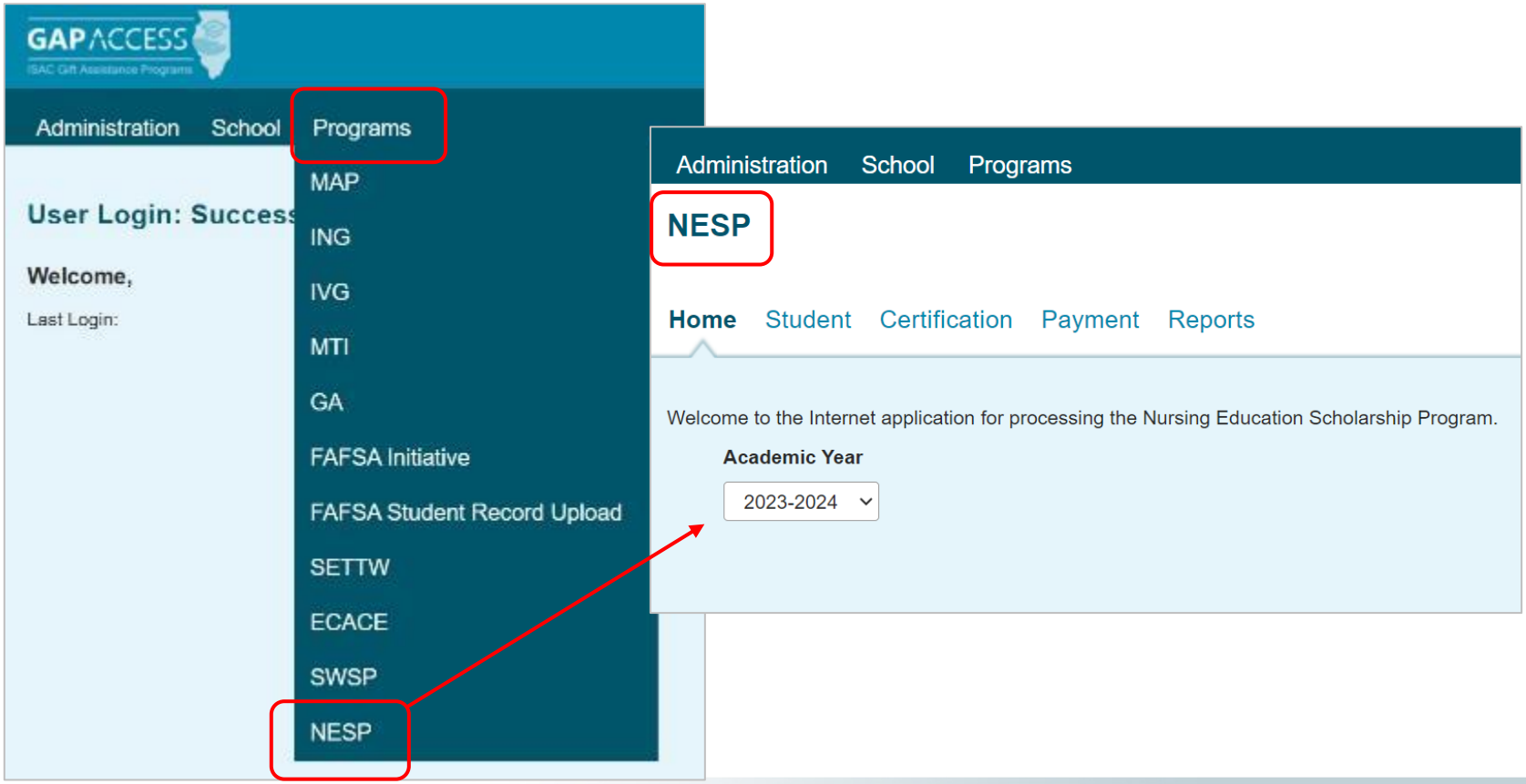
- A Certification record is created in the NESP system within GAP Access after the online application process has been completed and certification functionality becomes available for the academic year.
- A list of qualified scholarship applicants are provided to participating institutions in GAP Access.
- Certification is completed by the colleges, indicating if the student is eligible or ineligible for the award year
  - Certification information is provided for the entire award year (rather than by term).
- A complete application and a complete eligible Certification record are required for consideration for an award.
- Colleges must complete and submit the certification record for each applicant, regardless of whether the student is eligible or ineligible.
- The only way an applicant will receive one of the notification letters is if the Certification is submitted.

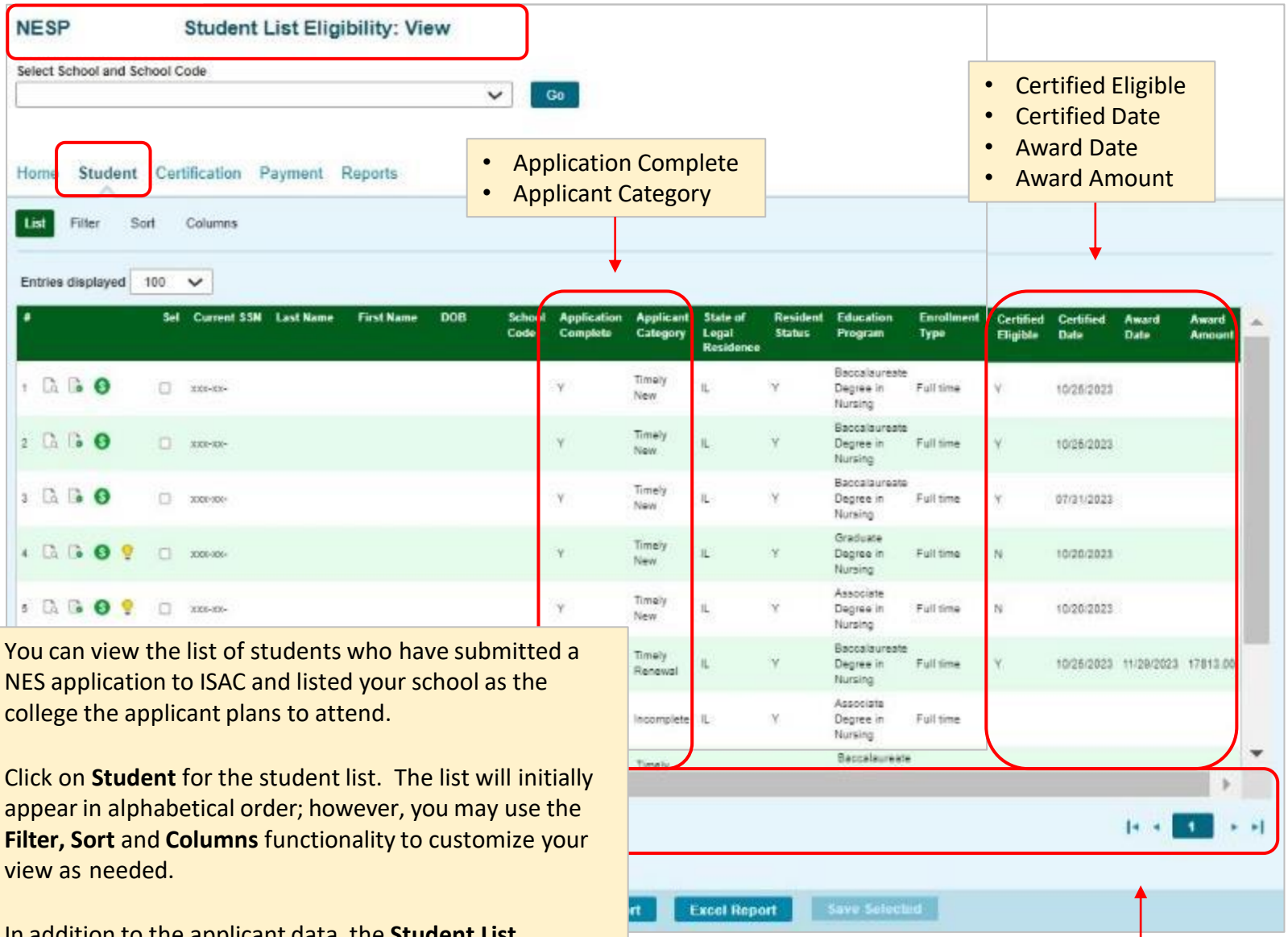
NES Certification

- Awarding does not take place until the Certification process has been completed.
- If a student is eligible, schools must report their program of study, anticipated graduation date, and EFC (or SAI).
- If a student is ineligible, schools must select a reason from the drop-down menu
- Only records that need to be certified will appear on the “Certification List: View” screen.
- Once a record has been certified it will continue to appear on the “Student List Eligibility: View” screen, but not the “Certification List: View” screen.
- If a student’s eligibility changes and revisions need to be made to a student record after it has been certified, the school must contact ISAC’s School Services Department.

NES Certification Process

- After logging in to GAP Access, select NESP under the Programs tab
- Select the Academic Year you are wanting to access





- You can view the list of students who have submitted a NES application to ISAC and listed your school as the college the applicant plans to attend.
- Click on **Student** for the student list. The list will initially appear in alphabetical order; however, you may use the **Filter, Sort** and **Columns** functionality to customize your view as needed.
- In addition to the applicant data, the **Student List Eligibility: View** screen includes the application complete status and icons to indicate eligibility issues.

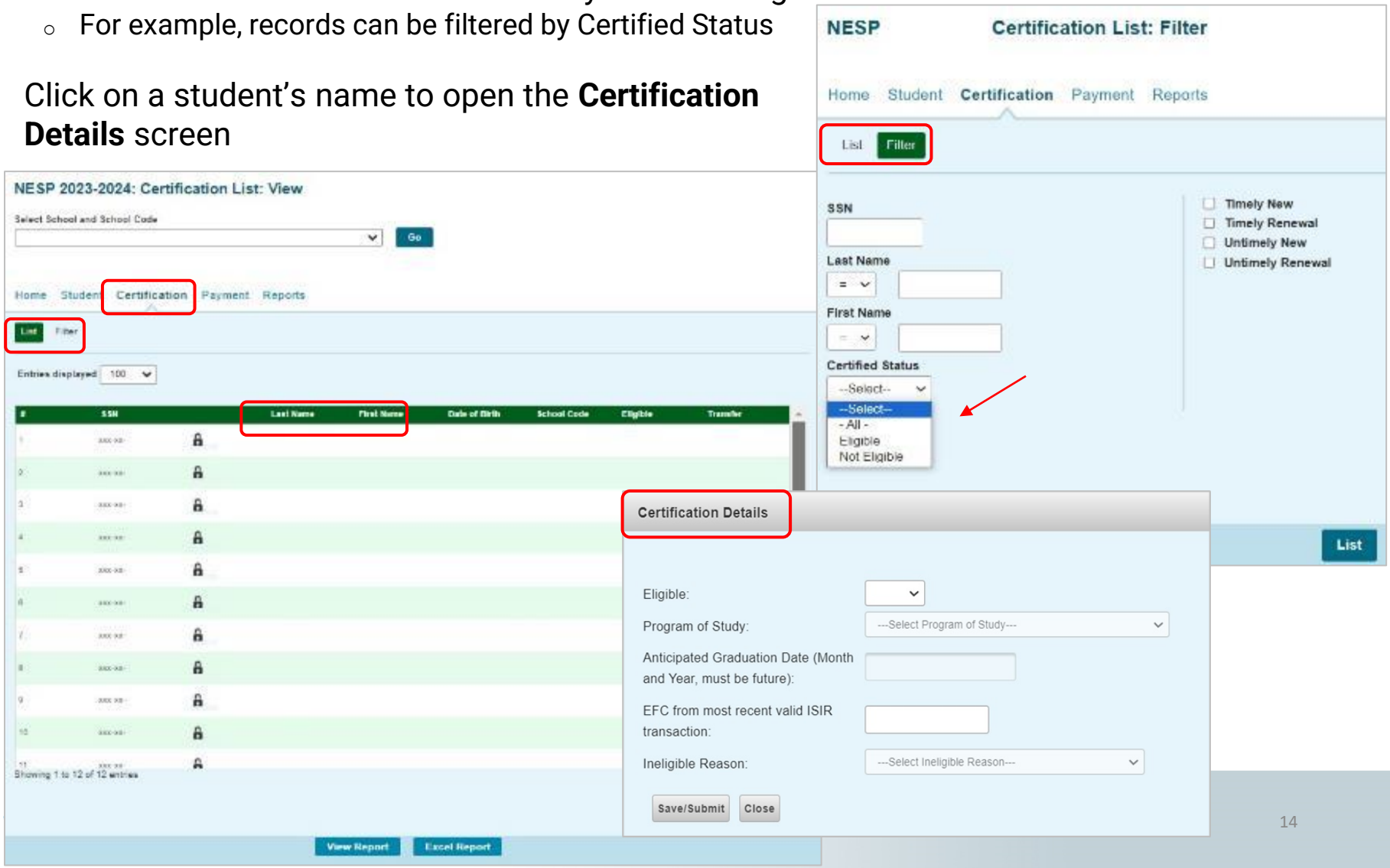
Scroll the horizontal scroll bar at the bottom of the page to navigate to the right to see the remaining columns on the **Student List Eligibility: View** screen.

ISAC

NES Certification Process

- The **Certification List: View** screen can be used to select records for certification in the order of your choosing
  - For example, records can be filtered by Certified Status

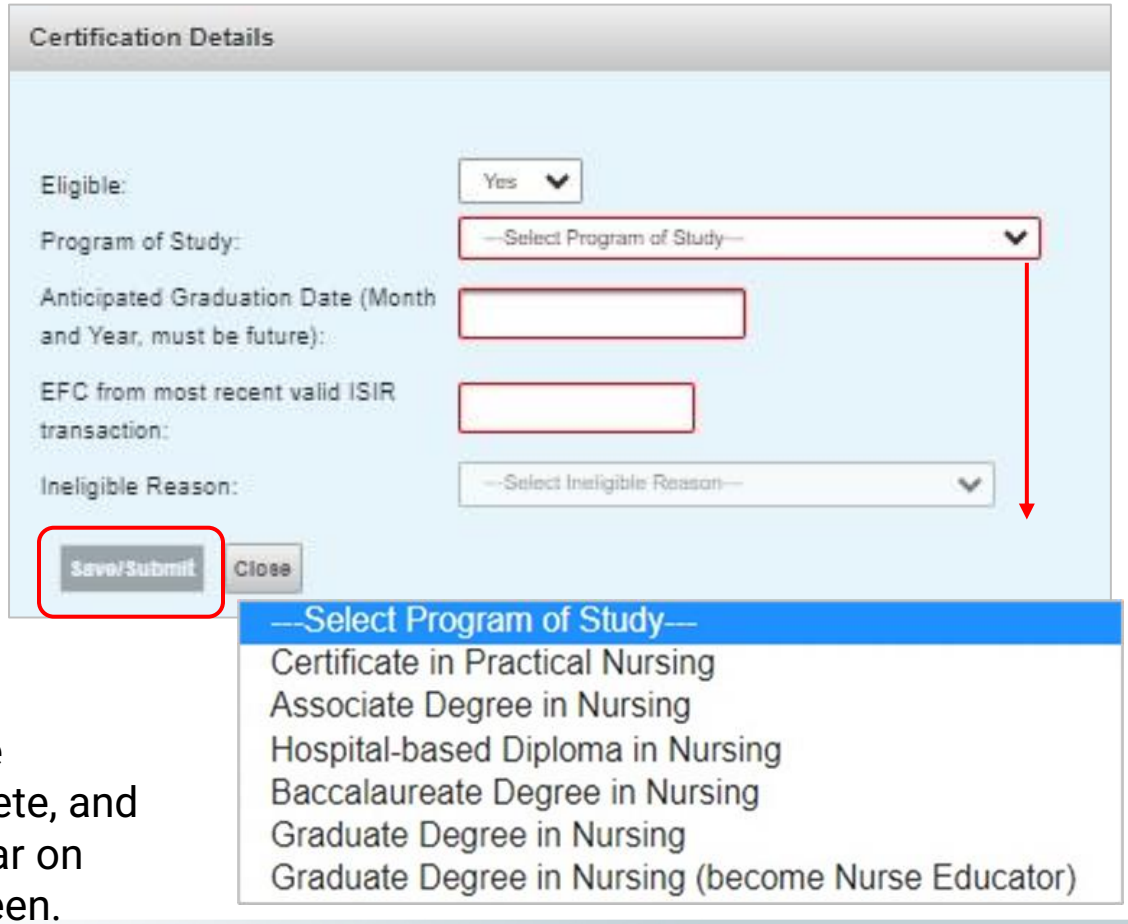
- Click on a student's name to open the **Certification Details** screen



NES Certification Process

Certification Detail screen will show fields to be completed that will be highlighted in red, based on whether the **Eligible** field is completed as "**Yes**" or "**No**"

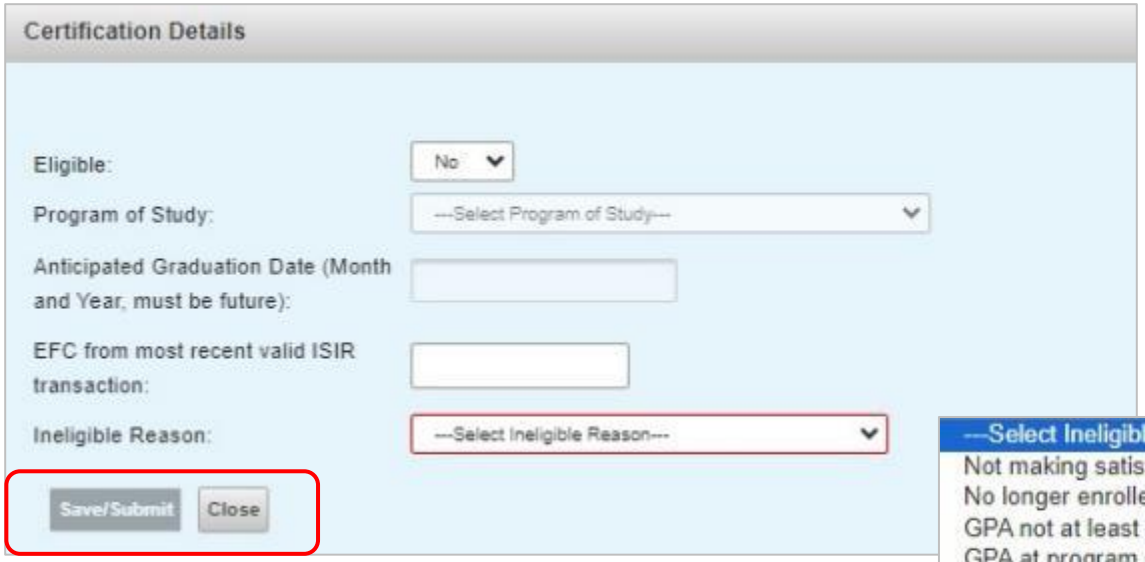
- If **Eligible**, these fields must be completed:
  - **Program of Study** -- Select from the drop-down menu
  - **Anticipated Graduation Date --** Month and Year, must be future
  - **EFC** -- From most recent valid ISIR transaction

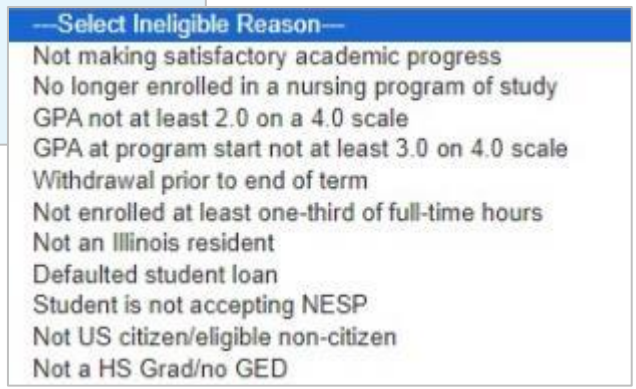


- Click on the **Save/Submit** button to complete the process.
- Once you've saved the data, the student's certification is complete, and the student will no longer appear on the **Certification List: View** screen.

NES Certification Process

- If **Ineligible**, only the **Ineligible Reason** needs be selected from the drop-down menu.

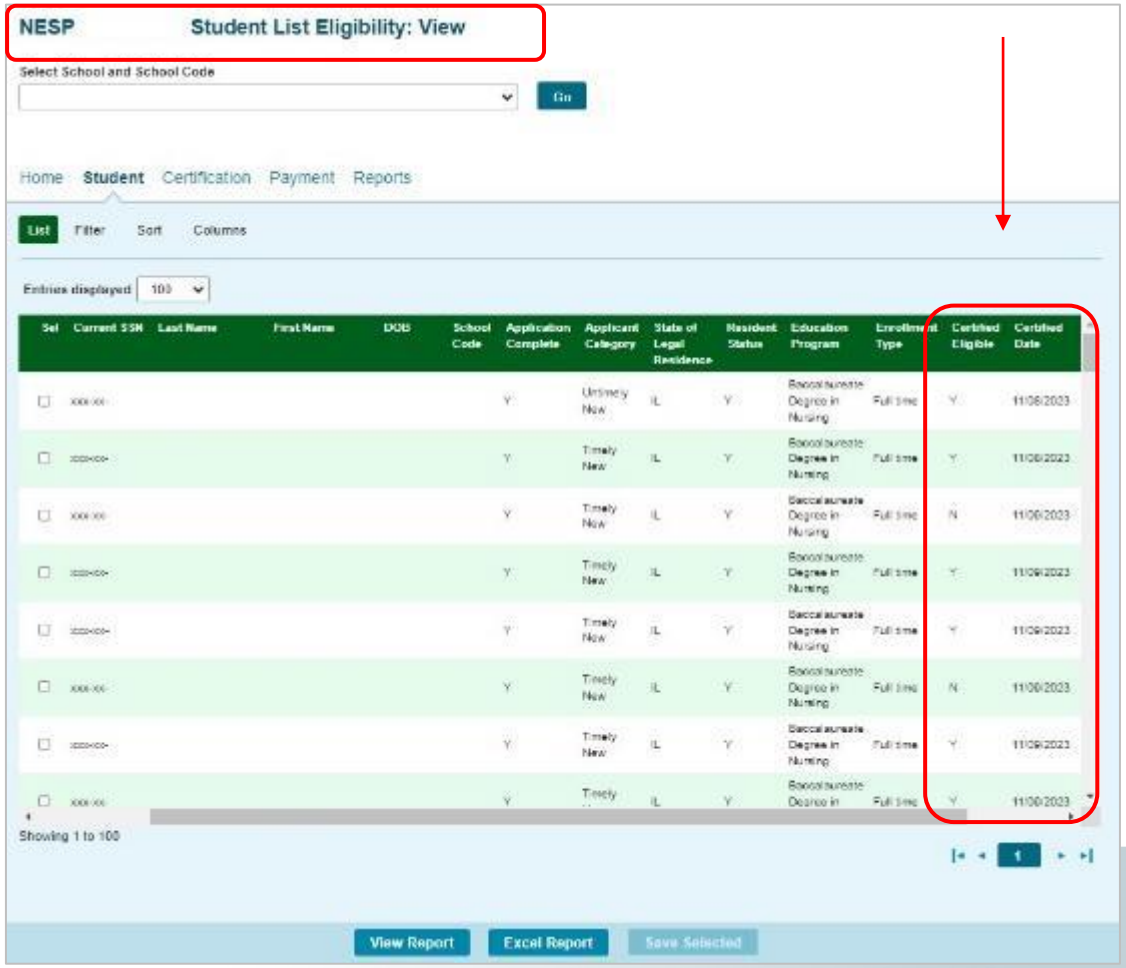




- Once all required information has been entered, the **Save/Submit** button is clicked to complete the process for the student record.
- If information is not saved and submitted, but the screen is closed, the information will **NOT** be saved, and you will need to re-enter.

NES Certification Process

- Certified applicants will continue to appear on the **Student List Eligibility: View** screen, and the **Certified Eligible** field will be populated with a “Y” or “N” depending on how the certification was completed, along with the **Certified Date** field for when the student was certified.



NES Award Determination

- The number of scholarships awarded is based on the number of eligible applicants and the state's appropriation for the program.
- After colleges have completed the Certification process, the award determination process can begin.
- All timely applicants whose schools have certified their eligibility by the requested ISAC receipt date are included in each academic year's awarding process.
- Scholarships will first be awarded to renewal applicants who continue to meet all of the program's eligibility requirements.
- If funds remain after all qualified renewal applicants have been awarded, then awards will be made to eligible new applicants within categories, based on the priority order specified by the program.

Award Determination for Nursing Education Scholarships

{ISAC Rules, Section 2749.220}

Overview
Student Award Announcements
Award Amount and Years of Funding

The total number of scholarships awarded each year is contingent upon the
the Illinois General Assembly.

All timely applicants whose colleges or universities have certified their eligibi
ISAC receipt date are included in each academic year's awarding process.

When appropriated funds for this program are insufficient to provide scholars
applicants during any fiscal year, available funds will be awarded to qualified
complete timely applications (i.e., the complete NES application is submitted
based on the following priority order:

1. Scholarships will first be awarded to *renewal applicants* who continue to
   program's eligibility requirements. An applicant is considered a renewal a
   previous academic year, they received funds from the program for which
   applying.
2. If funds remain after all qualified renewal applicants have been awarded, then awards will be made to eligible *new applicants* in the categories listed below:

Degree Types	***Approximate Percentage of Available Awards***
Graduate Degree in Nursing Graduate Degree in Nursing (to become a Nurse Educator)	20%
Baccalaureate Degree in Nursing	40%
Associate Degree in Nursing Hospital-based Diploma in Nursing	30%
Certificate in Practical Nursing	10%

Note: to the extent that the applicant pool allows, the following is the priority order used to determine awards for *new applicants* within each of the above categories:

1. Lowest to highest expected family contribution (EFC), as determined by the Free Application for Federal Student Aid (FAFSA®) or the Alternative Application for Illinois Financial Aid (Alternative Application)
2. Anticipated graduation date for current program of study
3. Date on which complete NES application was received by ISAC

Student Award Announcements

Based on the eligibility certification data submitted by the college, as well as the above factors, ISAC proceeds with the awarding process and sends the appropriate notification to each applicant.

ISAC sends eligible NES applicants one of the following notifications:

- Eligible - Funded – students who are eligible for the award
- Eligible - Unavailable Funds – students who are eligible for the award, but for whom funds are not available

Applicants determined to be ineligible for the award receive a Notice of Ineligibility, and have the option to appeal the denial.

isac.org/isac-gift-assistance-programs/NESP/awarding.html

NES Award Determination

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ISAC
Illinois Student Assistance Commission

Date

NES-500

College Reported on your
COLLEGE NAME

FIRST NAME LAST NAME
ADDRESS
CITY STATE ZIP

NURSING EDUCATION SCHOLARSHIP
NOTICE OF INSUFFICIENT FUNDING

This letter is to inform you that, due to insufficient funding, the Illinois Student Assistance Commission (ISAC) cannot award you a 2023-24 Nursing Educati Scholarship.

Because you meet the requirements of the program and are considered a qua applicant, your application will remain on file. You will be contacted again sho sufficient funds become available to make an award to you later this academi

ISAC administers other scholarship and grant programs that can provide finar assistance to help you pay for college. To learn more about the financial aid p and available programs, visit our website at isac.org. You may also communic directly with an ISAC Call Center Representative via telephone at 800.899.ISA (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division

Date

NES-200

College Reported on your application
COLLEGE NAME

FIRST NAME LAST NAME
ADDRESS
CITY STATE ZIP

NURSING EDUCATION SCHOLARSHIP
NOTICE OF ELIGIBILITY

The Illinois Student Assistance Commission (ISAC) is pleased to announce that you have been awarded a 2023-24 Nursing Education Scholarship.

Next Steps:

- The award will be paid directly to the above-named college. Please review the college information for accuracy and immediately notify our office, in writing, of any corrections needed.
- The amount of your award will include a portion of your tuition and fee costs, plus, if eligible, a living allowance (previously referred to as a stipend). Contact the financial aid office of your college for the exact amount.
- Your college will verify your enrollment and the eligibility of the program in which you are enrolled.
- If your college determines you are not eligible, you will receive a Notice of Ineligibility after your college reports your status to ISAC.
- Questions about your eligibility and the disbursement of funds should be directed to the financial aid office of your college.
- If you fail to meet any of the eligibility requirements during the academic year, the entire scholarship or a portion of the scholarship funds may be forfeited.
- By receiving any or all of this scholarship, you agree to fulfill the work commitment that is outlined on the application/grant agreement/promissory note. If this work commitment is not fulfilled within the required time for the program, the amount awarded converts to a loan that must be repaid with interest.
- You are obligated to report any changes to your name, address, college of attendance or enrollment status to ISAC within ten days of the change.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division

SAMPLE

ISAC

[Date]

NES-400

[First Name] [Last Name]
[Permanent Address (line 1)]
[Permanent Address (line 2)]
[City][State][Zip Code]

NURSING EDUCATION SCHOLARSHIP
NOTICE OF INELIGIBILITY

This letter is to inform you that the Illinois Student Assistance Commission (ISAC) has determined you are not eligible to receive a 2023-24 Nursing Education Scholarship award. This determination is based on information provided by the below-named college.

College Attending: [College reported on your application]

Reason for Ineligibility:
[Ineligibility reasons listed here]

This notification replaces any previous ISAC correspondence regarding your eligibility for the 2023-24 academic year.

Next Steps:

- It is your responsibility to report changes or corrections regarding your eligibility status to your college. Certification of your eligibility must be submitted to ISAC directly from the college. A change in eligibility status does not guarantee that you will receive an award. If, after working with your college to process any corrections, you wish to appeal this decision, you must submit a written appeal to ISAC within 60 days after the date of this letter. Refer to the enclosed "ISAC Appeal Procedures."
- You must immediately notify ISAC, in writing, of any changes to your permanent address, phone number, and/or your request to be considered for this scholarship.
- If the above-named college is not the college you will attend, you must submit a request to ISAC to change your college choice. If this change would impact your eligibility status, ISAC will contact the new college for updated certification information.
- All ISAC scholarships are limited based on the number of eligible applicants and funding availability. Therefore, you are encouraged to continue seeking additional financial aid resources to fund your educational expenses.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division

Enclosure: ISAC Appeal Procedures

SAMPLE

NES Award Determination

- The certificate, diploma or degree being pursued by the student determines the NES maximum award amount and the maximum number of years the award may be received, and award amounts differ by type of college.

2023-24 NES maximum annual award amount is either $8,916 or $17,813

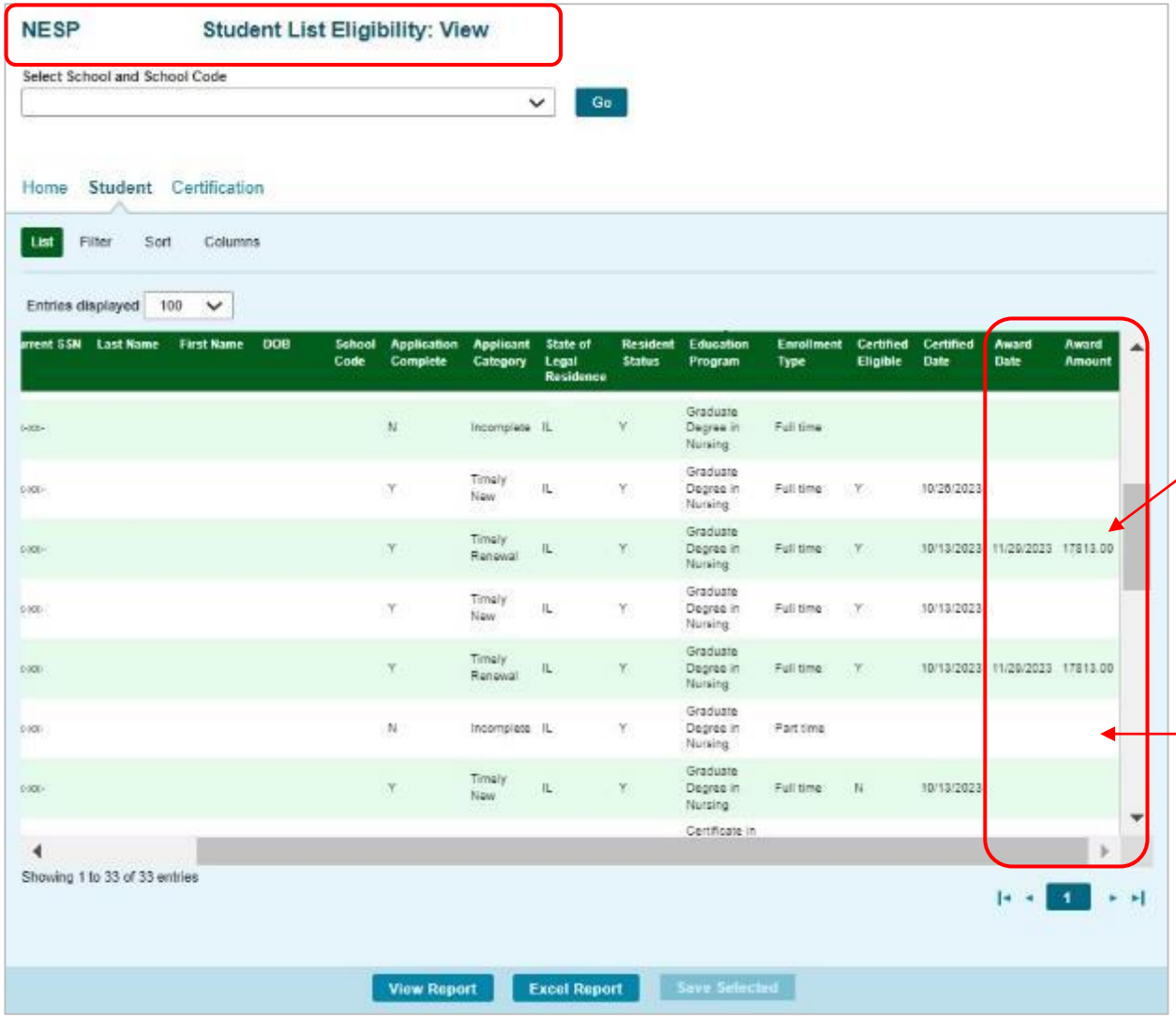
$8,916 Maximum Award	***$17,813*** Maximum Award
certificate in practical nursing * *any school type* * *one year* of assistance	**associate degree in nursing** * *two-year private colleges* or *four-year colleges/universities* * *two years* of assistance
associate degree in nursing * *community colleges or nursing schools* * *two years* of assistance	**baccalaureate degree in nursing** * *four-year public or private colleges/universities or nursing schools* * *four years* of assistance
hospital-based diploma in nursing * *community colleges* * *three years* of assistance	**graduate degree in nursing** * *four-year public or private colleges/universities or nursing schools* * *five years* of assistance
	graduate degree in nursing to become a nurse educator * *four-year public or private colleges/universities or nursing schools* * *three years* of assistance

NES Award Determination

- Colleges will see an award date and maximum annual award amount on the **Student List Eligibility: View** screen in the NESP system in GAP Access.

- The living allowance amount is an annual amount and only available to students who are full-time according to the school/program's definition of full-time.
  - For 2023-24, the annual amount of the living allowance portion of the scholarship is $5,200
  - This amount is set by statute and program rules to be the same as the living allowance in the MAP formula for the respective award year.

NES Award Determination

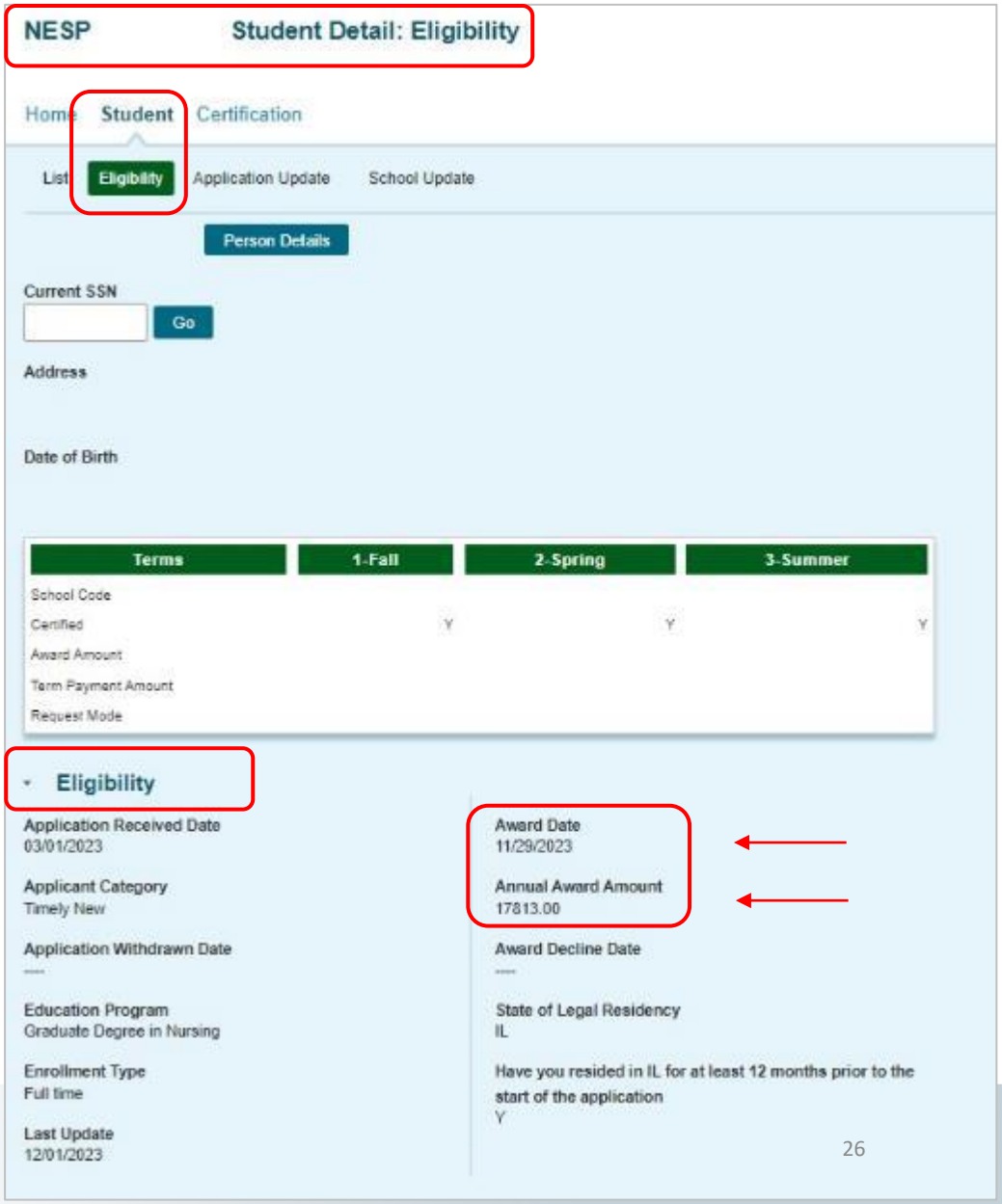


- If a student is awarded NES, the maximum annual award amount and award date will appear in the **Student List Eligibility: View** screen.

- If a student is NOT awarded NES, the fields remain blank.

NES Award Determination

- Another way colleges may view the student's maximum annual award amount and award date is in the **Student Detail: Eligibility** screen.
- Locate this screen by clicking on the magnifying icon in the first column by the student's name on the **Student List Eligibility: View** screen.
- Then scroll down to the **Eligibility** section and the maximum annual award amount and award date is located on the right side.
- If not awarded, those fields will be blank.



NES Payment Process

- Payment request (claim) process is completed in the NESP system in GAP Access and is similar to other ISAC programs.
- Only students who have been awarded will appear on the **Student Payment List: View** screen
- For each awarded student, schools can request a **Tuition and Fees** amount, and a **Living Allowance** amount for students who are enrolled full-time.
- Payment requests (claims) are submitted for individual students by term.
  - Payment requests are processed on a nightly basis every weekday, with results available the following business day.
- ISAC will authorize a voucher in the amount of the payment request (claim) and submit the voucher to the State Comptroller's Office.
  - Funds are issued by the State Comptroller directly to the institution.
  - Funds are provided electronically or as a check, depending on how your college is set up.
- Reports for tracking payment vouchers and warrants will be available via the NESP system, similar to other ISAC programs.

NES Payment Process

- Payment requests (claims) will be disbursed to the college in one lump sum, so that NES funds can be credited to student accounts rather than as individual checks for each student.
  - The process of sending stipend checks directly to the student and individual scholarship checks co-payable to the student and the school has been eliminated, starting with the 2023-24 award year.

- Payment offset and reconciliation procedures will apply to NES.
  - Any cancellations/adjustments to payment requests (claims) made throughout the award year will offset additional payments to the college during the year.
  - Refund checks should not be sent throughout the award year.

- Funds should only be returned to ISAC after a final reconciliation has been completed at the end of the regular school year.

- Payment Offset and Reconciliation: https://www.isac.org/faas/processes/refunds-and-unpaid-claims/payment-offset-and-reconciliation-map.html

NES Payment Process

- Schools will need to report enrollment status and number of hours enrolled.
- Two fields will be available for entry:
  - Tuition and Fee amount
    - Amount entered after all other tuition and fee
  - Living Allowance amount
    - If the enrollment status is not full-time, this field will be grayed-out and data cannot be entered
- If an awarded student becomes ineligible, schools will need to provide an ineligible reason from the drop-down menu.
- Submitting payment requests (claims) is a two-step process, which involves *generating* the individual requests and then *submitting* the requests.
- By submitting a payment request (claim), schools are certifying that the student meets all eligibility criteria.
- The fall term priority claim deadline date will be announced once it has been determined.

NES Payment Process

- Awards are made in multiple disbursements
  - For full-year awards,
    - semester schools receive two disbursements (fall and spring);
    - quarter schools receive three disbursements (fall, winter and spring).

- Schools may request a payment (claim) for any amount in the term(s) as long as it does not exceed the maximum annual amount awarded to the student and does not exceed the cost of attendance.

- If a student has not used their total annual award amount during the fall and spring semesters (or the fall, winter and spring quarters), a summer term disbursement option will be added to their record later in the year.

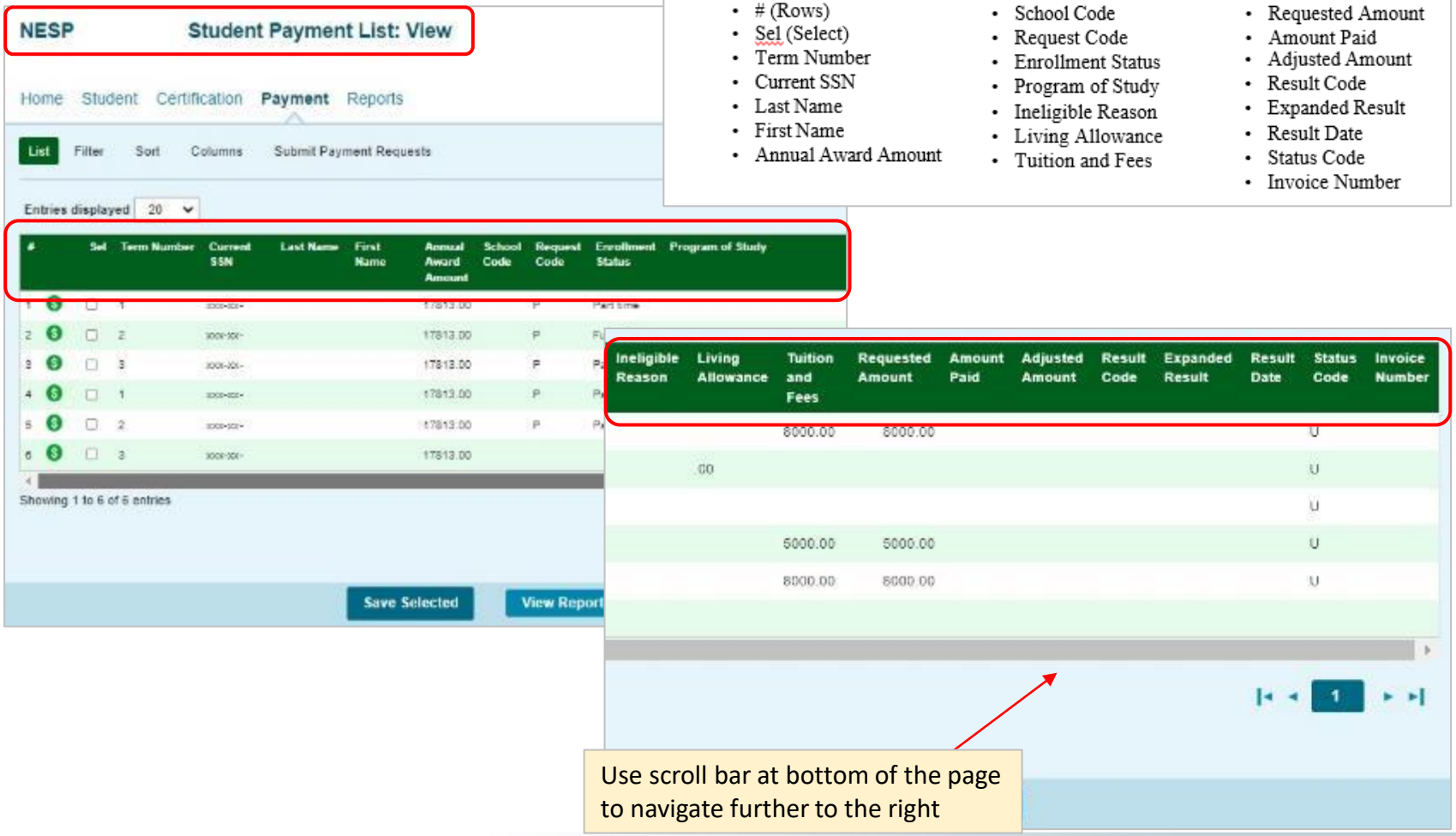
- Multiple disbursements are not required in cases where the recipient's eligibility is not determined until the final term of the award year for which the scholarship is being awarded.

- If the student has applied for or is enrolled in a term(s) which is less than the award year, they may receive the full maximum annual award amount if warranted by the cost of attendance for the term(s) enrolled.

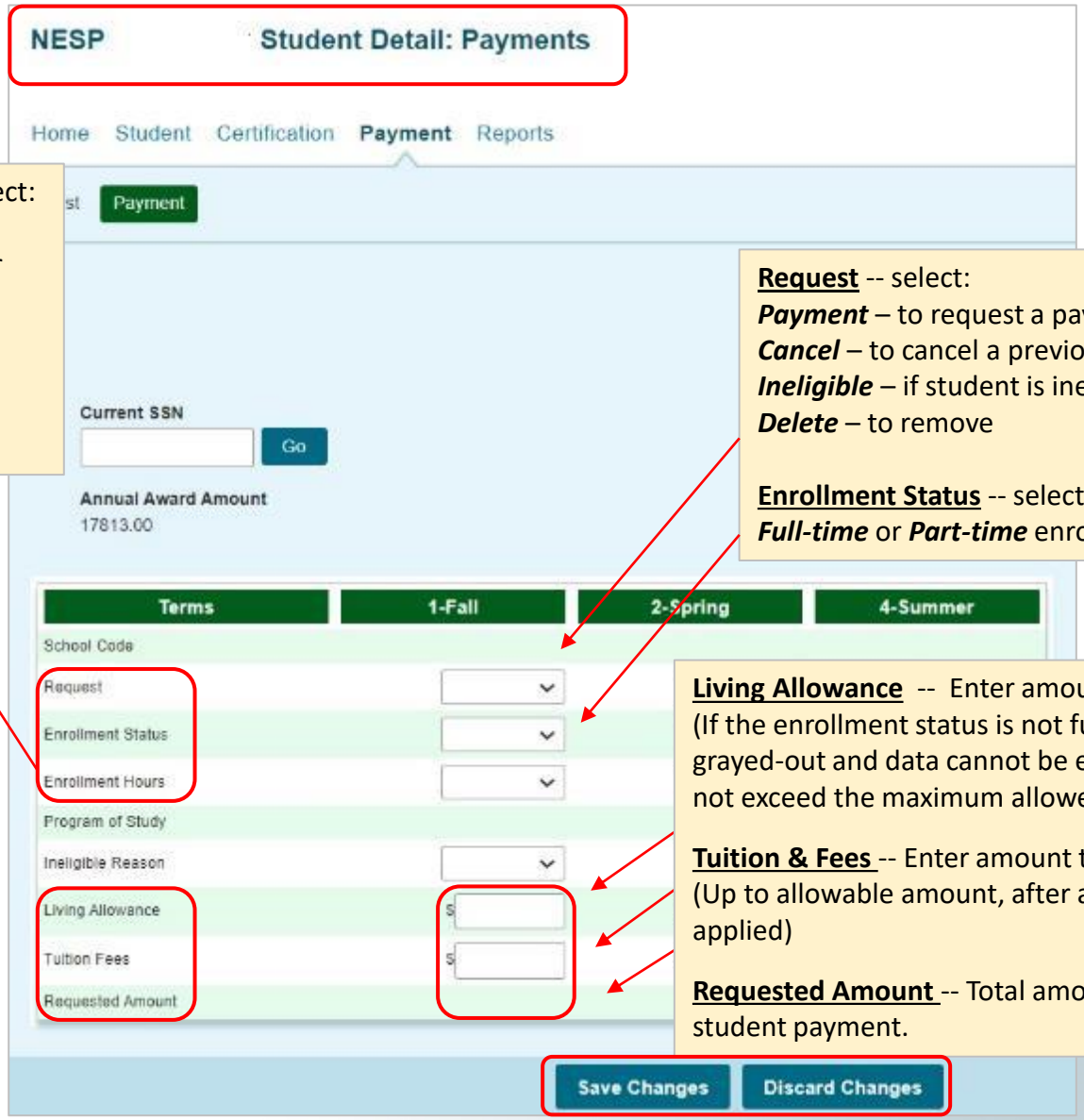
NES Student Payment List: View Screen

The initial loading of this page will result in a default view with the following columns:

- # (Rows)
- Sel (Select)
- Term Number
- Current SSN
- Last Name
- First Name
- Annual Award Amount
- School Code
- Request Code
- Enrollment Status
- Program of Study
- Ineligible Reason
- Living Allowance
- Tuition and Fees
- Requested Amount
- Amount Paid
- Adjusted Amount
- Result Code
- Expanded Result
- Result Date
- Status Code
- Invoice Number

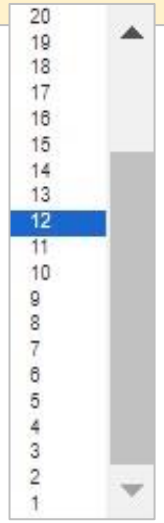


NES Student Detail: Payments Screen



Enrollment Hours -- select:
1 - 25 credit hour(s) the student is enrolled in for the term

*Use the scroll bar to navigate up to 25 credit hours



Request -- select:
Payment – to request a payment
Cancel – to cancel a previously requested award
Ineligible – if student is ineligible
Delete – to remove

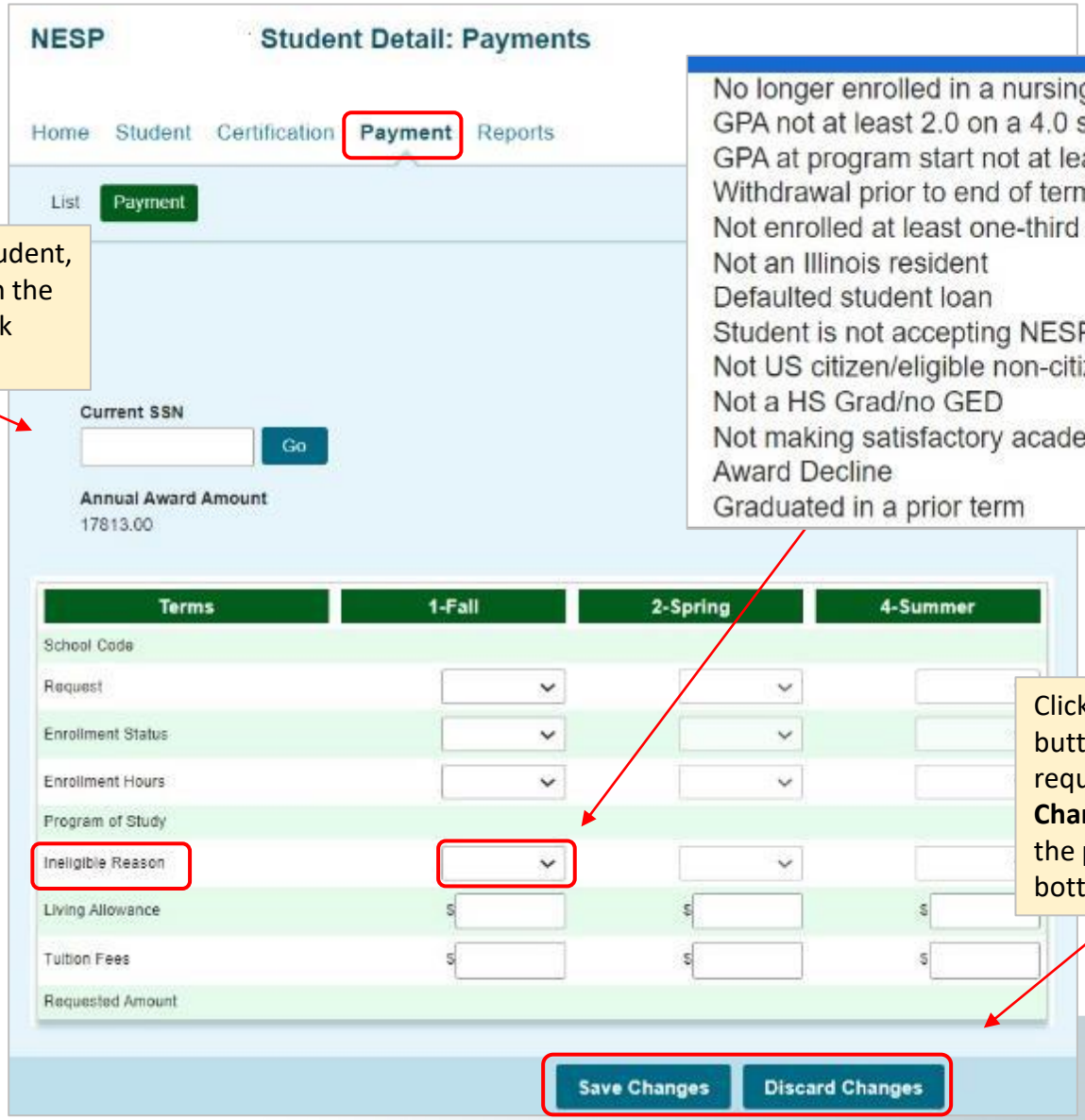
Enrollment Status -- select whether the student is ***Full-time*** or ***Part-time*** enrolled for the term

Living Allowance -- Enter amount to request.
(If the enrollment status is not full-time, this field will be grayed-out and data cannot be entered. This field will not exceed the maximum allowed)

Tuition & Fees -- Enter amount to request.
(Up to allowable amount, after all other aid has been applied)

Requested Amount -- Total amount requested for student payment.

NES Student Detail: Payments Screen



To navigate to another student, enter the student's SSN in the **Current SSN** field and click on the **Go** button.

No longer enrolled in a nursing program of study
GPA not at least 2.0 on a 4.0 scale
GPA at program start not at least 3.0 on 4.0 scale
Withdrawal prior to end of term
Not enrolled at least one-third of full-time hours
Not an Illinois resident
Defaulted student loan
Student is not accepting NESP
Not US citizen/eligible non-citizen
Not a HS Grad/no GED
Not making satisfactory academic progress
Award Decline
Graduated in a prior term

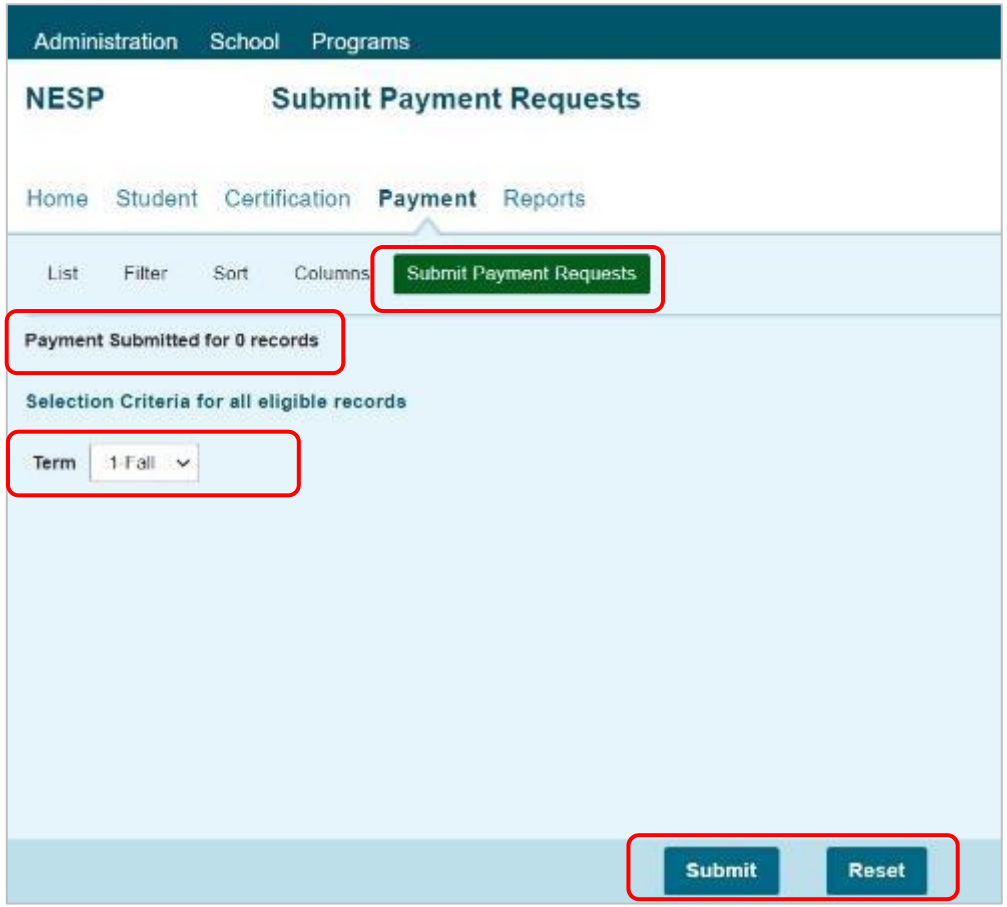
Click on the **Save Changes** button to save the payment request, or the **Discard Changes** button to discard the payment request, at the bottom of page.

ISAC

NES Submit Payment Requests Screen

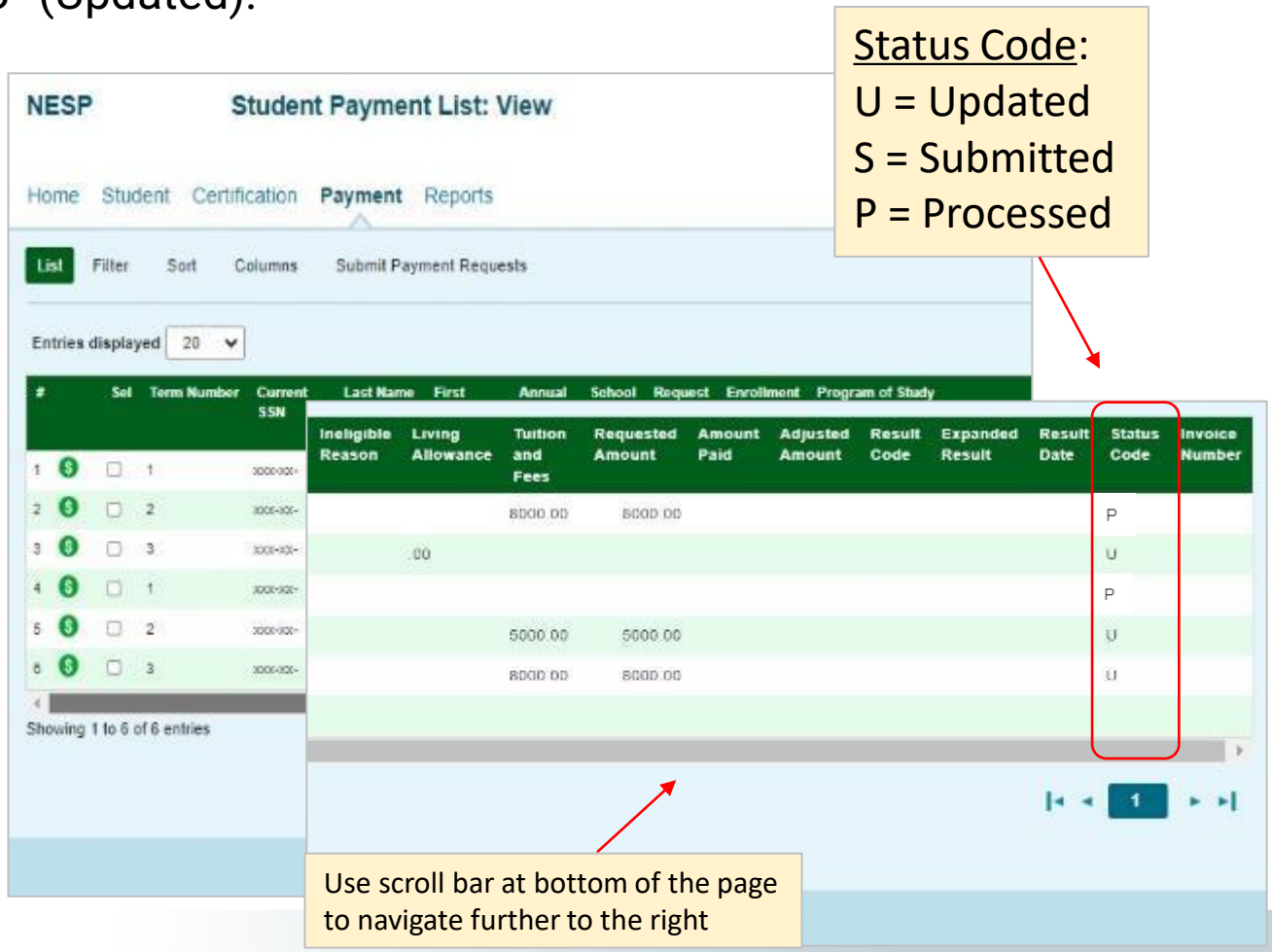
- The payment request (claim) process is not complete until the next step of *submitting* the **Payment Request** to ISAC has been completed.

- **Submit Payment Requests** screen is used to submit payment requests (claims).
- First, select the appropriate academic **Term** using the drop-down box in the **Term** field (initially blank) for which the request is being made from.
- A list of your selected records will not display until you have selected a **Term**.
- Click on **Submit** button to submit the payment requests (claims).
- Ensure that a submission message is received and make note of the number of records submitted.



NES Student Payment List: View Screen

- Payment (claim) records that schools have *saved* will display a Status of “U” (Updated).
- Payment (claim) records that schools have *submitted* will display a status of “S” (Submitted).
- Once ISAC begins processing submitted claims, only records with a status of "S" will receive payment (claim) results.



NES FAQs

Q. For students that are not awarded any financial aid funding except for student loans, do schools calculate their student loans towards tuition and fees charges?

A. Schools would not need to consider student loans when calculating a payment request (claim) for tuition and fees. If a student has been awarded the NES scholarship and is not awarded any other financial aid funding that would be applied towards their tuition and fees, schools would request a payment (claim) for the charges of tuition and fees on the students account, along with the living allowance if full-time.

NES pays for tuition and fees, not tuition and mandatory fees, as well as a living allowance for full-time students (previously referred to as a stipend). NES fees pay mandatory charges that all students enrolled in a nursing program must pay, including required course or lab fees.

The NES definition of “fees” is not the same as ISAC’s definition of mandatory fees.

The scholarship pays for coursework within the nursing curriculum but does not pay for pre-requisite coursework.

NES Administrative Rules – Section 2749.10 Definitions https://www.isac.org/e-library/documents/administrative-rules/2023-24-isac-rules/2749-NES.pdf

NES FAQs

Q. Could the NES scholarship have different payment request (claim) amounts for each term? Or will the amounts requested for each term be the same, like the MAP grant?

A. It is possible that the payment requested (claim) amount will be different for each student and each term. The payment requested (claim) amount is based off the students remaining balance for tuition and fees not covered by other tuition and fee scholarships/grants applied to a student's account. The living allowance amount may be different for each full-time student because it is based on how many terms the student will be enrolled in and overall, cannot exceed cost of attendance.

Q. If a full-time student was awarded the scholarship but has a zero balance on their account due to other financial aid funds covered the charges, would the student still be eligible for the tuition and fees amount or just the living allowance amount? And how would schools report this situation in the NESP system within GAP when requesting a payment request (claim)?

A. If the student has no remaining tuition and fees balance on their student account after all other financial aid has been applied, then you would not need to request a payment (claim) for tuition and fees.

You still would select that the student is **eligible** on the Student Detail: Payment screen in the NESP system within GAP and enter a zero (0) amount in the Tuition and Fees field.

If full-time, enter the amount of living allowance and submit payment request, but do not exceed cost of attendance.

NES FAQs

Q. If our school does not have campus housing, could we request the living allowance amount?

A. Yes, the living allowance is awarded to commuters for living expenses (indirect costs) also.

If the student is enrolled full-time in a nursing program at your institution, they could be awarded a living allowance, which may be awarded in one term or divided into multiple terms. This will depend on the student's enrollment status and as long as the living allowance award, when combined with other aid and applied to the student's account, does not exceed their cost of attendance.

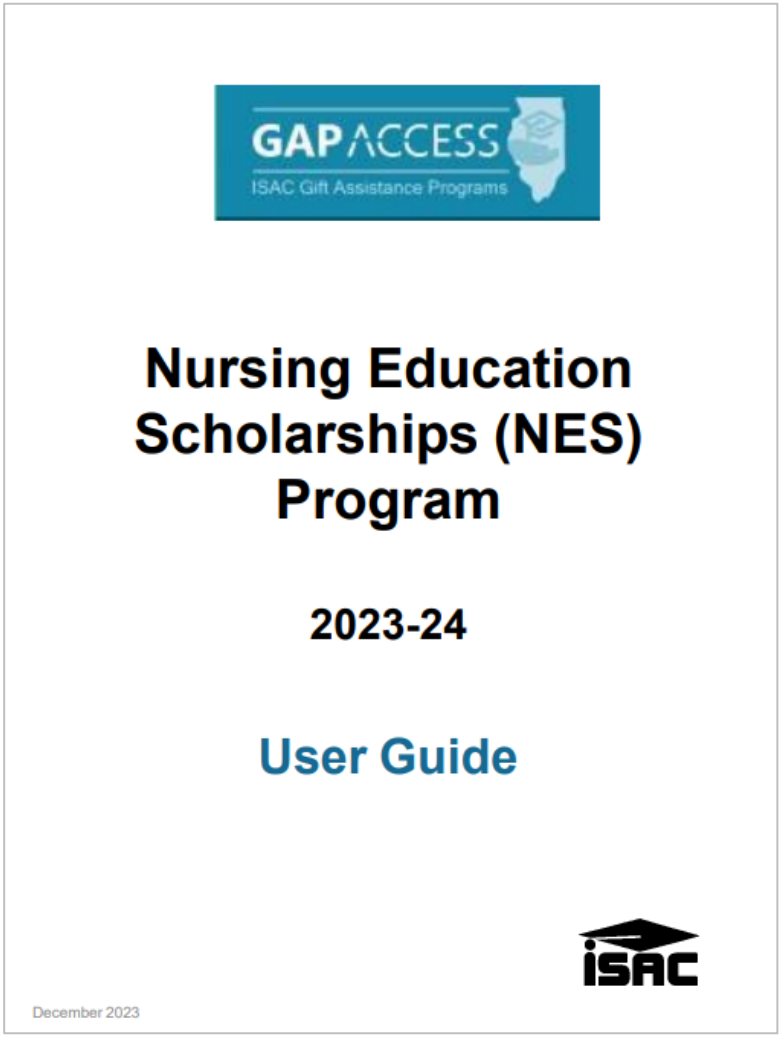
When requesting a living allowance payment (claim), schools may request the maximum living allowance for a student, if the student will not be attending the following next term due to graduating/completing nursing program.

For example, if a student is graduating at the end of the fall (first) term, schools may request $5,200 in the living allowance field in the NESP system with GAP, as long as this does not exceed the cost of attendance when combined with other financial aid.

Administrative Rules - Definition of "Living Expenses" means room and board, miscellaneous fees, books, transportation, and commuting costs. This amount is adjusted annually based upon the uniform living allowance reported in the weighted Monetary Award Program (MAP) from the Illinois Student Assistance Commission.

NES User Guide

- The NES User Guide has been updated to reflect the 2023-24 process https://www.isac.org/isac-gift-assistance-programs/pdf/NESUserGuide.pdf



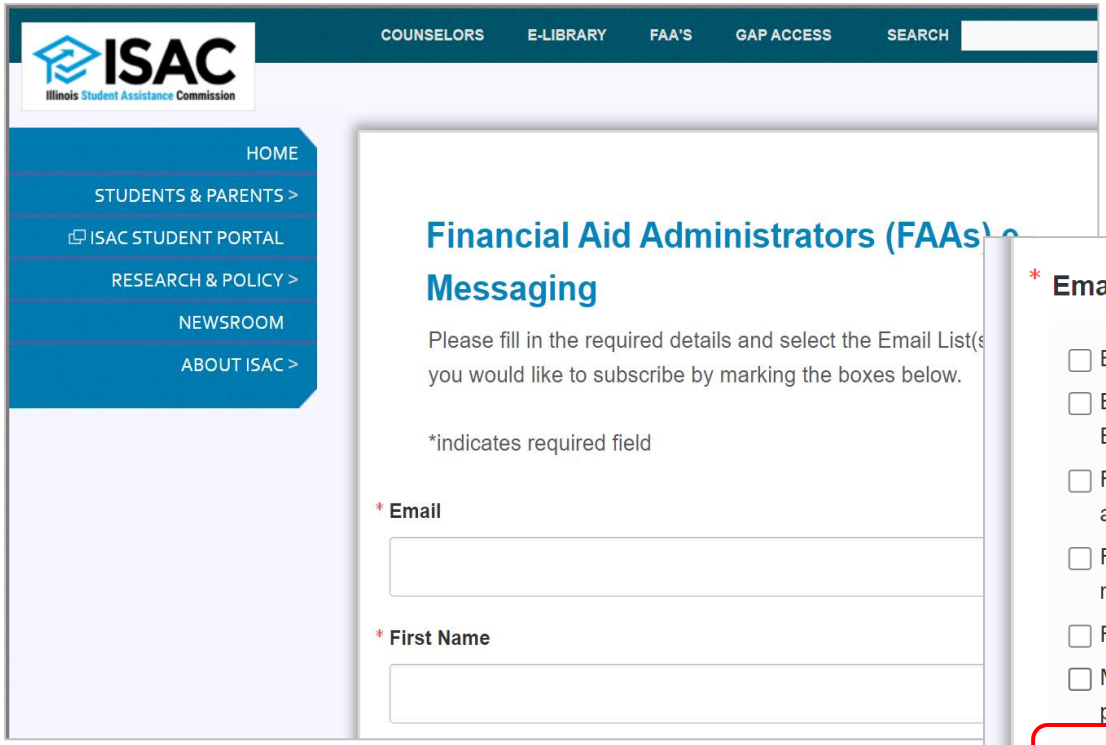
NES Administrative Rules

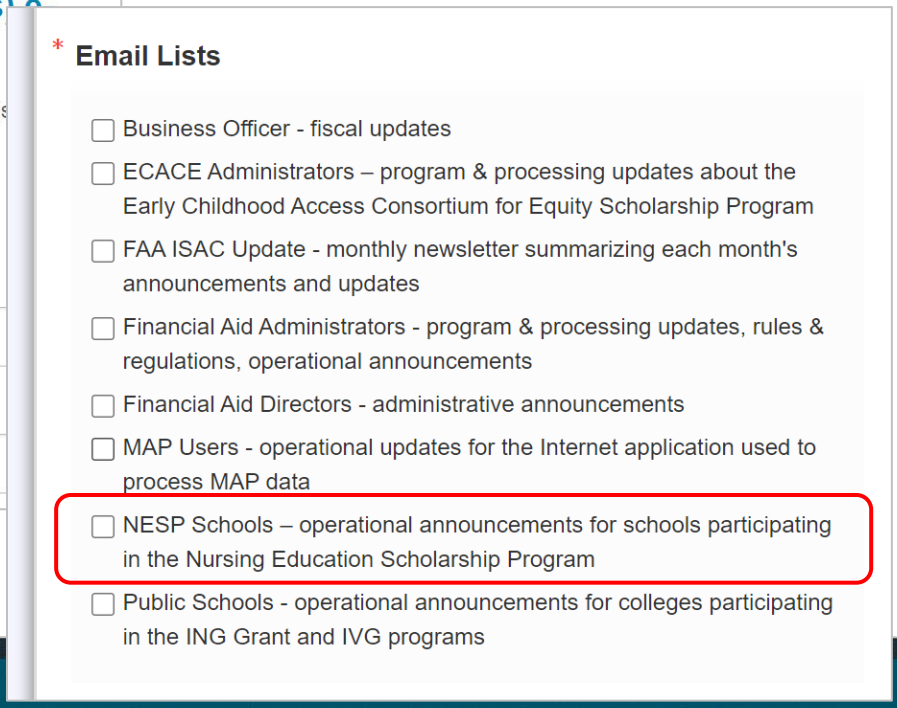
https://www.isac.org/e-library/administrative-rules/2023-24-isac-rules.html

- Illinois Special Education Teacher Tuition Waiver (SETTW) Program [Part 2765]
- Illinois Teachers and Child Care Providers Loan Repayment Program [Part 2767]
- Illinois Veteran Grant (IVG) Program [Part 2733]
- Information Requests [Part 5376]
- John R. Justice Student Loan Repayment Program [Part 2754]
- Limitation, Suspension and Termination (L,S&T) Proceedings [Part 2790]
- Merit Recognition Scholarship (MRS) Program [Part 2761]
- Minority Teachers of Illinois (MTI) Scholarship Program [Part 2763]
- Monetary Award Program (MAP) [Part 2735]
- Monetary Award Program Plus (MAP Plus) [Part 2734]
- Nurse Educator Loan Repayment Program [Part 2758]
- Nurse Educator Scholarship Program [Part 2759]
- Nursing Education Scholarships [Part 2749]
- Optometric Education Scholarship Program [Part 2741]
- Paul Douglas Teacher Scholarship (PDTS) Program [Part 2762]
- Police Training Academy Job Training Scholarship Program [Part 2744]
- Post-Master of Social Work School Social Work Professional Educator License Scholarship Program [Part 2747]
- Public Information, Rulemaking and Organization [Part 5375]
- Public Interest Attorney Loan Repayment Assistance Program [Part 2756]
- School and Municipal Social Work Shortage Loan Repayment Program [Part 2748]
- Silas Purnell Illinois Incentive for Access (IIA) Program [Part 2736]
- State Scholar Program [Part 2760]
- Student to Student (STS) Program of Matching Grants [Part 2770]
- Teach Illinois Scholarship Program [Part 2768]
- Veterans' Home Medical Providers' Loan Repayment Program [Part 2757]

ISAC

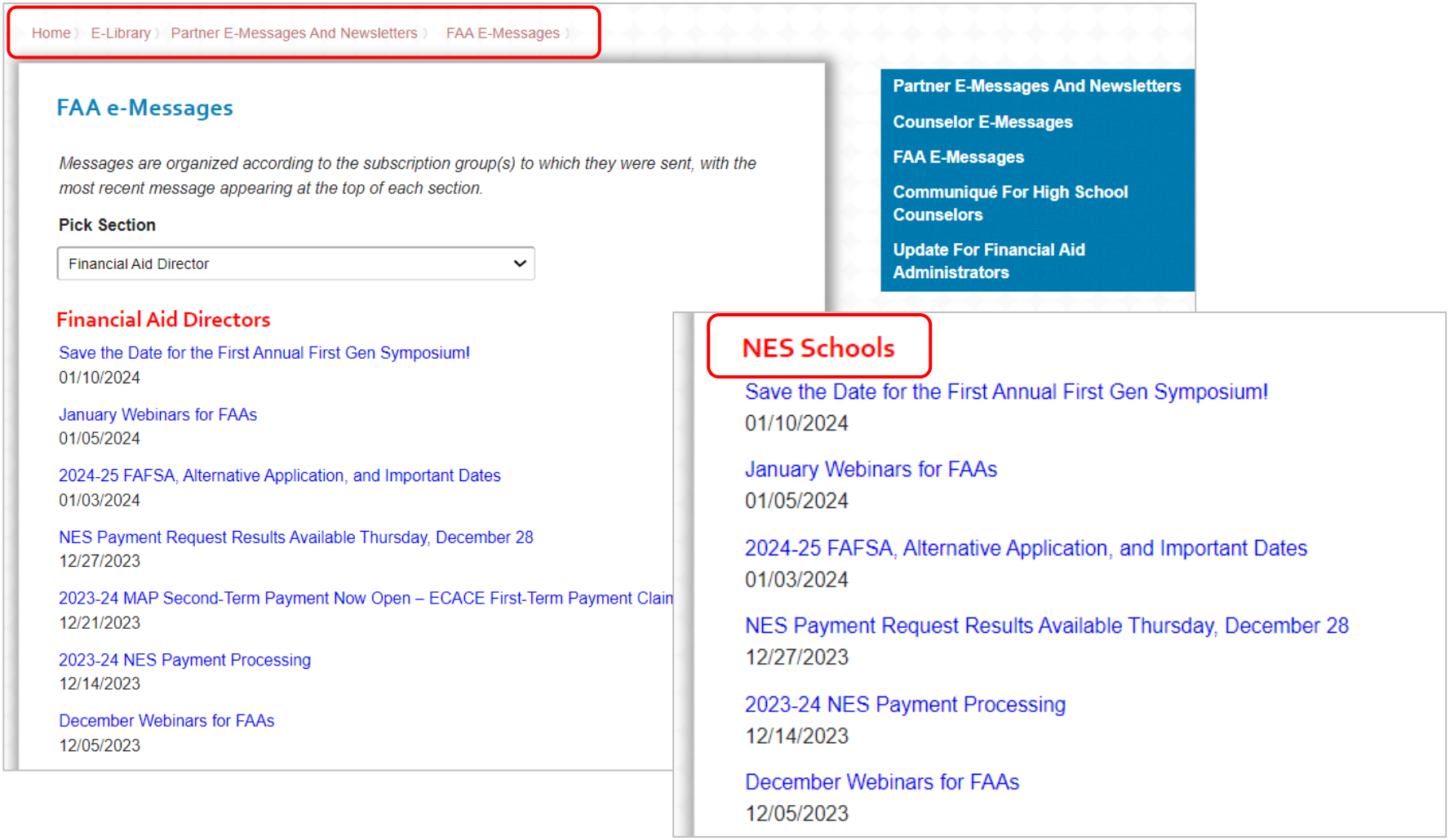
Sign-Up for e-Messaging





- Subscription groups for specific programs are available

isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/index.html



ISAC's Student Services Department

For inquiries from students, parents, and the general public

Phone: 800-899-ISAC (4722)
Fax: 847-831-8549
E-mail: **isac.studentservices@illinois.gov**
Spanish-speaking counselors are available
8 a.m. - 4:30 p.m. CT

Call Center Reps
Bertha Esquivel
Ghouse Farooqi
Vanessa Guzman
Matt Setnicar
Larry Thompson

ISAC's School Services Department

Exclusively for school inquiries, both colleges and high schools

School Services Manager Mary Lewis retired at the end of 2023 after 40+ years at ISAC

Thankfully, she trained us all well ☺ … and we will continue to respond to school inquiries in a timely manner

Phone: 866-247-2172
Fax: 847-831-8549
E-mail: **isac.schoolservices@illinois.gov**
8 a.m. - 4:30 p.m. CT

ISAC's Partner Services Department

Provides training, program information, and support to school and other ISAC partners

Assists School Services

Partners with ILASFAA and other professional organizations

Partner Services Staff

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Questions/Comments