

# ISAC Operational Update and Program News

July 31, 2024



# Agenda

- 2023-24 Operational Update
- 2024-25 Operational Update
- Federal Update
- Dates and Events to Remember
- ISAC Contact Information
- Questions

# 2023-24 Award Year Fiscal Year (FY) 2024

# 2023-24 Year-End Close Out

- All 2023-24 payment requests, including initial and supplemental claims, for ISAC-administered gift assistance programs closed **July 1, 2024**
- Adjustments to cancel or reduce previously submitted claims will continue to be accepted for all terms **through (and including) Friday, August 2, 2024**, for these programs:
  - Monetary Award Program (MAP)
  - Minority Teachers of Illinois (MTI) Scholarship
  - Golden Apple Scholars of Illinois
  - Early Childhood Access Consortium for Equity (ECACE) Scholarship Program
  - Nursing Education Scholarships (NES)
  - Post-Master of Social Work School Social Work Professional Educator License Scholarship Program (SWSP)
  - Illinois National Guard (ING) Grant
  - Illinois Veteran Grant (IVG)
- Effective Monday, **August 5, 2024**, data in the GAP Access system will be available for historical view only

# 2023-24 Year-End Close Out

- For programs administered through the offset process, funds owed to ISAC should not be returned until after a final reconciliation has been completed for each program
- Once all payment processing and adjustments are final, colleges with outstanding amounts owed to ISAC will receive an e-mail notification indicating the amount due back to ISAC, and the due date to submit
- For more information about Payment Offset and Reconciliation, visit:
  - [isac.org/faas/processes/refunds-and-unpaid-claims/payment-offset-and-reconciliation-map.html](https://isac.org/faas/processes/refunds-and-unpaid-claims/payment-offset-and-reconciliation-map.html)

# Returning Program Funds to ISAC

- When schools need to return funds owed to ISAC, a Gift Assistance Programs Refund Check Form should be completed and submitted along with the payment
  - For more information: [isac.org/faas/processes/refund-s-and-unpaid-claims/returning-program-funds-to-isac/](https://isac.org/faas/processes/refund-s-and-unpaid-claims/returning-program-funds-to-isac/)
  - Link to the form: [isac.org/faas/processes/documents/Check\\_Return\\_Form.pdf](https://isac.org/faas/processes/documents/Check_Return_Form.pdf)



1755 Lake Cook Road  
Deerfield, IL 60015-5209  
866.247.2172  
isac.schoolservices@illinois.gov

## GIFT ASSISTANCE PROGRAMS REFUND CHECK FORM

Please report the dollar amount refunded for each program/year if submitting a single check with funds for **multiple** programs or academic years.

Mail Refund Checks to: Finance & Accounting Division - J10  
Illinois Student Assistance Commission  
1755 Lake Cook Road  
Deerfield, IL 60015-5209

To ensure refunds are credited to the correct account (both school and/or student) and the appropriate ISAC gift assistance program, please complete the requested information below.

DATE SENT TO ISAC	
SCHOOL NAME	
MAP CODE /ED CODE/IVG CODE	
PROGRAM(S)	
ACADEMIC YEAR(S)	
VOUCHER NUMBER <small>(specific to the above academic year)</small>	
TERM(S)	
CHECK NUMBER	
CHECK DOLLAR AMOUNT	\$
<b>REASON FOR REFUND</b>	
<input type="checkbox"/>	Returning Amount Due at End of Year: Per ISAC's letter indicating total amount owed.
<input type="checkbox"/>	Current and/or Prior Year Refund: <ul style="list-style-type: none"> <li>• Provide the students' names and Social Security numbers (last 4-digits);</li> <li>• Indicate actual credit hours enrolled;</li> <li>• List dollar amount refunded for each term; and</li> <li>• State the institution's reason for the refund.</li> </ul>
<input type="checkbox"/>	External Compliance: ISAC's Finance & Accounting Division will forward a copy of the Final Program Review Report to the appropriate internal department.
<input type="checkbox"/>	Other Refund: Provide Explanation

# 2023-24 Monetary Award Program (MAP)

- Effective July 16, 2024, ISAC released the final payment of MAP claims for the 2023-24 academic year
- Increases to previously-submitted MAP claims have been paid:
  - first-term through **May 6, 2024**
  - second-term through **July 8, 2024**
  - third-term through **July 11, 2024**
- MAP late claims (initial claims submitted after the term's priority claim deadline) have been paid:
  - first-term through **March 11, 2024**
  - second-term through **June 18, 2024**
  - third-term through **June 18, 2024**

# **2024-25 Award Year Fiscal Year (FY) 2025**



# 2024-25 ISAC Program Appropriations

- MAP – \$711,566,200 (increase)
- Golden Apple Scholars of Illinois – \$10,750,000
- Minority Teachers of Illinois (MTI) Scholarship – \$8,000,000
- Community Behavioral Health Care Professional Loan Repayment – \$7,500,000 (increase)
- IVG and ING Grant reimbursement – \$6,000,000 (new funding)
- Social Work Scholarship/Repayment programs (combined appropriation) – \$6,000,000
- Human Services Professional Loan Repayment – \$5,250,000 (new funding)
- ECACE Scholarship – \$5,000,000 (new state funding)
- Nursing Education Scholarships (NES) – \$4,000,000
- Illinois Graduate and Retain Our Workforce (iGROW) Tech Scholarship – \$2,000,000 (new funding)
- Dependents of Police, Fire or Correctional Officers – \$1,300,000
- Displaced Energy Worker Dependent Transition Scholarship – \$1,100,000
- Illinois Teachers Loan Repayment – \$975,000
- Nurse Educator Loan Repayment – \$500,000
- Grant Program for Exonerees – \$150,000
- Veterans' Home Medical Providers' Loan Repayment – \$26,400
- AIM HIGH Grant – \$50,000,000\*

\* AIM HIGH Program funds are disbursed in lump sums by ISAC to public universities

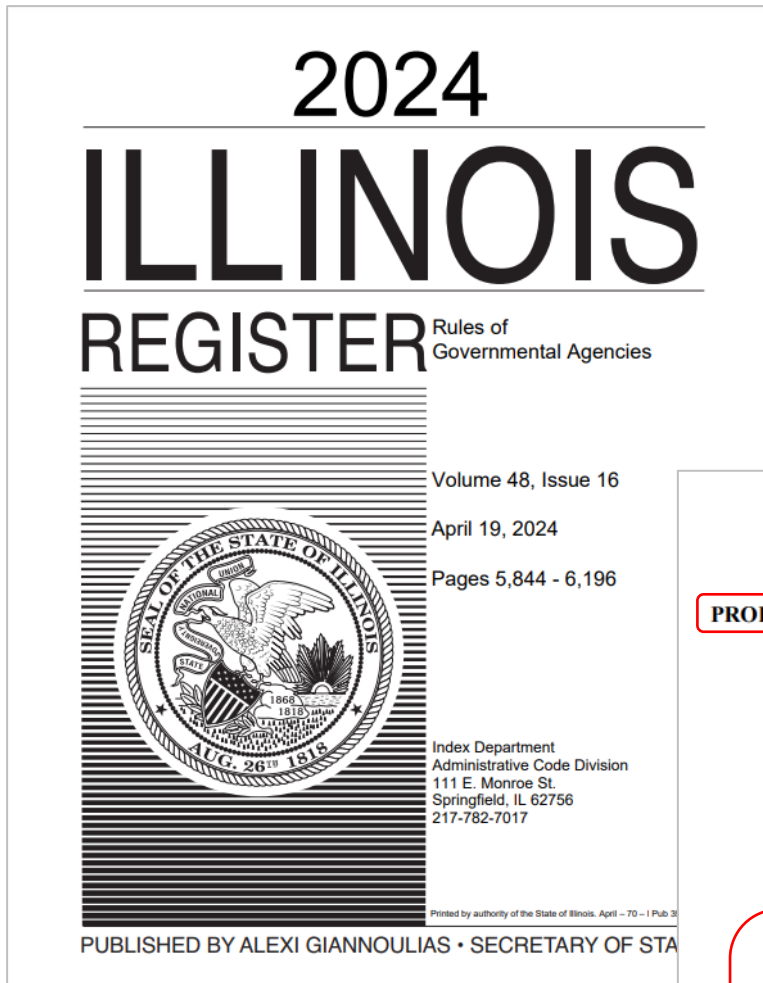
# ISAC State Legislative Update

- Spring session of the 103<sup>rd</sup> General Assembly concluded on May 29, 2024
- Governor Pritzker has signed [SB 251](#) operating budget bill and [HB 4959](#) budget implementation bill (BIMP), which together provide funding and statutory authority for Illinois programs and services, including ISAC's programs for FY25
- The overall budget for the upcoming academic year is a positive one for ISAC programs, with most programs receiving funding that is level with last year, while some will see increased funding
- MAP grant funding increased by \$10 million
  - 2024-25 appropriation is \$711,566,200
  - may allow approximately 2,000 more students to receive MAP than prior year
- Budget includes an appropriation of \$6 million for ISAC to reimburse public universities for the ING Grant and IVG programs for a portion of the tuition and fees waived on behalf of eligible veterans and Guard members

# ISAC State Legislative Update

- ECACE program will receive state funding for the first time, after being supported by federal funds for the last 3 years – appropriation of \$5 million
- iGROW Tech Scholarship program became law last year and will receive \$2 million in the FY25 budget, allowing the program to be launched for 2024-25
  - Program will provide scholarships to students in IT and related fields
- With the approval of the budget, program implementation and operational activities for the 2024-25 academic year have begun to move forward
- As always, we will provide updates and processing details regarding each of our programs as we proceed through the year
- ISAC State Legislative Update - [isac.org/about-isac/documents/2024-Agenda-Books/Agenda-06-20-24-Item-5.pdf](https://isac.org/about-isac/documents/2024-Agenda-Books/Agenda-06-20-24-Item-5.pdf)
- June 11 e-Message - ISAC Program FY25 Funding - Budget Bills Approved - [isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/eLibrary-FAA-2024-0611.html](https://isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/eLibrary-FAA-2024-0611.html)

# 2024-25 Proposed Rules & Amendments



- Proposed administrative rules & amendments were published in the *Illinois Register*
- Available to view/download on ISAC's website
- [isac.org/elibrary/documents/administrative-rules/2024-25-ISAC-Rules/2024-25-Proposed-April-2024.pdf](https://isac.org/elibrary/documents/administrative-rules/2024-25-ISAC-Rules/2024-25-Proposed-April-2024.pdf)

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# 2024-25 Proposed Rules & Amendments

- **Part 2700 – General Provisions**

- Amendments to a few definitions
  - **Deleting** - “not for profit or public” in the definition of “Educational Planning Service Provider” (P.A. 103-0475)
  - **Deleting** - “Expected Family Contribution” definition
  - **Revising** - “Resident of Illinois” definition to provide a residency override for dependent students negatively impacted by 2024-25 FAFSA changes
  - **Adding** - “Student Aid Index” definition
- **Adding** - 2700.50(e)(3) – clarify circumstances under which a residency override can be granted and provide verification documentation requirements
- **Deleting** - 2700.90(a) – “and to regulate educational planning service providers” (P.A. 103-0475), update statute cite
- **Deleting** - 2700.90(b) – “except as authorized by” and **add** “unless it remains in compliance with” (P.A. 103-0475)

# 2024-25 Proposed Rules & Amendments

Proposed rule amendments to “Resident of Illinois” definition for 2024-25

- **Section 2700.20 Definitions**

"Resident of Illinois" –

A dependent student is a resident of Illinois if the parent of the dependent applicant, who is required by the instructions to complete the FAFSA or the Alternative Application for Illinois Financial Aid, physically resides within the State of Illinois, and Illinois is the parent's true, fixed and permanent home.

An independent student is a resident of Illinois if the applicant physically resides within the State of Illinois (at the time of application) and has so resided for a period of 12 continuous, full months immediately prior to the start of the academic year for which assistance is requested and Illinois is their true, fixed and permanent home.

When an applicant does not qualify as a resident of Illinois under the preceding 2 paragraphs and the applicant is a member of the U.S. Armed Forces or a foreign missionary, or is the dependent or the spouse of an individual who is a member of the U.S. Armed Forces or a foreign missionary, or is a dependent student required to list an out-of-state parent contributor on the FAFSA form, then the applicant’s residency shall be determined in accordance with the following:

...

An applicant who is a dependent student and physically resides in the State of Illinois with a parent but is required to list an out-of-state parent contributor on the FAFSA form may be considered a Resident of Illinois for the purpose of State financial aid programs. See Section 2700.50(e)(3).

# 2024-25 Proposed Rules & Amendments

Proposed rule amendments to “Resident of Illinois” definition for 2024-25

- **Section 2700.50 Determining Applicant Eligibility**

- The institution may review applicant residency eligibility for State financial aid programs when a dependent student physically resides with a parent within the State of Illinois, but the parent contributor listed on the FAFSA physically resides in another state. The institution shall have the authority to make a residency override on a case-by-case basis to allow a dependent student's residency eligibility for State gift assistance to be based on the Illinois resident parent.
  - A) Residency eligibility consideration may be given to applicants following review of adequate documentation as outlined in Section 2700.50(e)(4) to confirm the Illinois parent with whom the student lives resides in the State and Illinois is the parent's true, fixed and permanent home.
  - B) The institution shall notify ISAC of the determination through an electronic process established by the agency.
  - C) A student's maximum annual MAP award amount shall be based on the need analysis calculation using the data of the parent who is required to provide their financial information on the FAFSA or alternative application, according to the instructions provided on the respective applications.

# 2024-25 Proposed Rules & Amendments

- **Section 2700.20 Definitions**

- ~~"Expected Family Contribution" – The amount the student and the student's family may be reasonably expected to contribute toward the student's postsecondary education. Expected Family Contribution as defined at section 474 of the HEA (20 U.S.C. 1087nn) is used to determine a student's eligibility for need based programs administered by ISAC.~~
- "Student Aid Index" – An eligibility index number used to determine a student's eligibility for some financial aid programs. Student Aid Index as described at Section 474 of the HEA (20 U.S.C. 1087oo) is used to determine a student's eligibility for ISAC programs that have a need component.



# 2024-25 Proposed Rules & Amendments

- **Part 2749 – Nursing Education Scholarships**
  - **Revising** – This Part is following the transfer of program from IDPH to ISAC to align rules with ISAC’s automated processes and provide consistency with other ISAC programs
- **Part 2750 – Illinois Graduate and Retain Our Workforce (iGROW) Tech Support Program**
  - **Deleting** - 2750.20(b) – “while in high school”
  - **Adding** - 2750.30(a) – FAFSA is required
  - **Revising** - 2750.30(f) – to add awarding methodology
  - **Adding** - 2750.30(j) – award to be reduced if necessary
  - **Adding** - 2750.30(k) – MAP to be awarded first
  - **Adding** - 2750.30(o) – revise to add possible special circumstances that would warrant extension of repayment obligation

# 2024-25 Proposed Rules & Amendments

- **Part 2753 – Community Behavioral Health Care Professional Loan Repayment Program**
  - **Adding** - 2753.20(f) – other qualifying mental health centers (P.A. 103-0056)
  - **Adding** - 2753.30(f) - that 30% of funding shall be reserved for minority applicants (P.A. 103-0056)
  - **Updating** - 2753.30(g) through (m) – subsection letters
  - **Adding** - 2753.30(h) – update repayment amounts and add additional professions (P.A. 103-0056)

# 2024-25 MAP Recompute Formula - Approved

- The 2024-25 MAP Recompute Formula was approved by ISAC Commissioners at the June 20<sup>th</sup> Commission Meeting
  - Same as the start-up formula
  - Continues to use **FY22 tuition and fees** and **FY22 Pell** (as a student resource) in the formula
  - **Maximum award amount of \$8,400**
  - Living allowance \$5,200
  - No changes are required in the MAP system
  - Daily processing of ISIR data continues as usual
- June 24 e-Message - [isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/eLibrary-FAA-2024-0624.html](https://isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/eLibrary-FAA-2024-0624.html)

# 2024-25 MAP Recompute Formula Approved

- Agenda Book – June 20, 2024
  - [isac.org/about-isac/commissioners/2024-agenda-books/agenda-book-06-20-24.html](https://isac.org/about-isac/commissioners/2024-agenda-books/agenda-book-06-20-24.html)
- Recompute formula outlined in Table Four of Agenda Item 6
  - [isac.org/about-isac/documents/2024-Agenda-Books/Agenda-06-20-24-Item-6.pdf](https://isac.org/about-isac/documents/2024-Agenda-Books/Agenda-06-20-24-Item-6.pdf)

Contact Employment Commission Executive Director FOIA Investment Panel Statutes Financial Information

Home > About ISAC > Commission > 2024 Commission Meeting Agenda Books

## Agenda Book – June 20, 2024

**Joint Meeting of the Illinois Student Assistance Commission and the Investment Committee**

June 20, 2024  
1:00 p.m.

Deerfield Office  
3<sup>rd</sup> Floor – Room 3030  
1755 Lake Cook Road  
Deerfield, Illinois

Springfield Office  
3<sup>rd</sup> Floor Conference  
500 W. Monroe  
Springfield, Illinois

1. Announcements

2. Approval of the Joint Commission Meeting Minutes (Action)

A. Approval of the April 18, 2024, Investment Portion of Minutes of the Joint Meeting of the Commission/Investment Committee/Investment Advisory Panel Meeting (Action: Investment Committee)  
Action Taken: Approved

B. Approval of the April 18, 2024 Full Minutes of the Joint Commission/Investment Committee/Investment Advisory Panel Meeting (Action: Commission)  
Action Taken: Approved

C. Approval of the April 22, 2024 Investment Portion of the Special Joint Commission/Investment Committee Meeting (Action: Investment Committee)  
Action Taken: Approved

D. Approval of the April 22, 2024 Full Minutes of the Special Joint Commission/Investment Committee Meeting (Action: Commission)  
Action Taken: Approved

3. Approval for the Destruction of Open Meeting Verbatim Records (Action: Commission, Investment Committee)

A. Approval of Investment Committee Open Meeting Verbatim Records for Destruction (Action: Investment Committee)  
Action Taken: Approved

B. Approval of the Commission Open Meeting Verbatim Records for Destruction (Action: Commission)  
Action Taken: Approved

4. Executive Director's Report (Information)

5. Legislative Update (Information)

6. Approval of Fiscal Year 2025 Monetary Award Program (MAP) Recompute Formula (Action)  
Action Taken: Approved

# 2024-25 MAP Recompute Formula

[isac.org/isac-gift-assistance-programs/map/map-formula/2425-map-formula/](https://isac.org/isac-gift-assistance-programs/map/map-formula/2425-map-formula/)

[isac.org/isac-gift-assistance-programs/map/map-formula/map-hand-calculation-forms.html](https://isac.org/isac-gift-assistance-programs/map/map-formula/map-hand-calculation-forms.html)

Home › ISAC Gift Assistance Programs › Monetary Award Program (MAP) › Formula › 2024-25 MAP Formula

## 2024-25 MAP Formula

[2024-25 MAP Recompute Formula](#)  
[2024-25 MAP Start-up Formula](#)

Each year the Illinois Student Assistance Commission (ISAC) is responsible for adopting an allocation formula for the Monetary Award Program (MAP). The Commission approves a "start-up" formula that is used to begin making award announcements for students applying for the next academic year. Typically, once the Governor and General Assembly take final action on the budget, the Commission revisits the formula in June or July and takes action to approve a "recompute" formula.

Unless otherwise noted, all calculations should be rounded up from .500 and downward from .499. Students who have been suspended for more than 120 Hours are not eligible for MAP.

### 2024-25 Recompute Formula

At its [June 20, 2024 meeting](#), the Illinois Student Assistance Commission approved the 2024-25 MAP formula – which is outlined in Table Four of [Agenda Item 10](#) – and the 2024-25 MAP formula, with **some additional clarification that is new**.

[2024-25 Hand Calculation Forms – Recompute](#)  
[2024-25 Hand Calculation Forms – Start-up](#)  
[2023-24 Hand Calculation Forms – Recompute\\*](#)

*\*Includes "Dependent Student Annual Award Hand Calculation Short Form," which may be used when schools have access to the expected family contribution (EFC) and parent contribution (PC) via Institutional Student Information Record (ISIR) data.*

[2023-24 Hand Calculation Forms – Start-up](#)

Home › ISAC Gift Assistance Programs › Monetary Award Program (MAP) › Formula

## MAP Hand Calculation Forms

ISAC provides paper-based worksheets by academic year, which can be used to calculate annual MAP awards for dependent and independent students.

### Monetary Award Program (MAP)

- Program Overview
- Applying
- Suspense
- Eligibility
- Award Announcements
- Formula
  - [2023-24 MAP Formula](#)
  - [2024-25 MAP Formula](#)
  - [Hand Calculation Forms](#)
  - Calculating MAP Awards

# 2024-25 MAP Recompute Formula

## 2024-25 Recompute Formula

At its [June 20, 2024 meeting](#), the Illinois Student Assistance Commission approved a recompute formula – which is outlined in Table Four of [Agenda Item 6](#) – that is essentially the 2024-25 start-up formula, with **some additional clarification that is necessary due to FAFSA Simplification allowing for negative SAIs and parent contributions.**

### Budget

1. Use 2021-22 reported tuition and fees at all institutions, assessed at 100 percent.
2. Use one living allowance for all applicants, set to \$5,200.

### Resources

1. Use 80 percent of Pell Grant eligibility as determined by the 2021-22 Pell Grant Payment Schedule, which contains a \$6,495 maximum.
2. Calculate the ISAC-adjusted Student Aid Index (SAI) by inflating the SAI:

#### Adjusted Student Aid Index for Dependent Students:

If  $SAI \leq 0$  set the following = 0 to calculate Adjusted SAI:

Parent Contribution (PC), Student Contribution from Income (SCI), Student Contribution from Assets (SCA)

If  $SAI > 0$  and  $PC < 0$  set  $PC = 0$  to calculate Adjusted Parent Contribution

Adjustment Factor =  $[(Parent\ Contribution / 11,000) + 1.10]$  rounded to 2 decimal places

Adjusted PC =  $PC \times Adjustment\ Factor$  (round to nearest whole number)

Student Contribution (SC) =  $SCI + SCA$

Adjusted SC = highest of SC OR self-help expectation

Adjusted SAI =  $Adjusted\ PC + Adjusted\ SC$

#### Adjusted Student Aid Index for Independent Students:

If Student Aid Index (SAI)  $< 0$ , set  $SAI = 0$  for calculation of Adjusted SAI

Adjustment Factor =  $[SAI / 11,000 + 1.10]$  rounded to 2 decimal places

Adjusted SAI = highest of  $SAI \times Adjustment\ Factor$  (rounded to nearest whole number) OR self-help expectation

3. Use a minimum self-help expectation of \$1,800 for all students.

### Award Amounts

1. Set maximum award equal to lesser of \$8,400 or the tuition and mandatory fees specified in the budget. Set the minimum award to \$300; round maximum eligibility in \$150 increments to calculate partial awards.
2. Applicants with a (Federal) SAI of \$9,000 or above are not eligible.
3. If determined necessary after first-term claims are received, either release some suspended applications and/or adjust claims to maximize claims without exceeding the appropriation.
4. Students with 135 or more MAP paid credit hours will not be eligible for MAP.



# 2024-25 MAP Recompute Formula

Home › ISAC Gift Assistance Programs › Monetary Award Program (MAP) › Formula

## Calculating MAP Awards

[Rounding of Annual Award Amounts](#)  
[Formula for Calculating Term Awards](#)

The annual award amount displayed on the MAP system at start-up is based on the assumption that a student will be enrolled the equivalent of 15 semester credit hours each term. The annual award represents the maximum amount the student may be paid for the year.

The actual amount a student may be paid is based on the number of credit hours that student is enrolled each term. Therefore, a student enrolled at a semester school less than 15 credit hours each term would receive a payment amount less than the annual award. See the Calculating Term Award links for semester and quarter schools below for examples of how term payments are calculated.

## Rounding of Annual Award Amounts

In award years when a reduction factor is included in the MAP formula (either at start-up or at the time of recompute), it may be necessary for annual MAP award amounts to be rounded. When this occurs, the regular annual award amount is calculated using the MAP formula, then multiplied by the appropriate percentage and rounded to the nearest dollar (rounding upward from .50 and downward from .49).

## Formula for Calculating Term Awards

Schools have a choice in how the term awards are calculated. Awards may be split

## Monetary Award Program (MAP)

[Program Overview](#)

[Applying](#)

[Suspense](#)

[Eligibility](#)

[Award Announcements](#)

## Formula for Calculating Term Awards

Schools have a choice in how the term awards are calculated. Awards may be split evenly between terms (cents option) or be split by whole dollar amounts (no cents option). For example, if a semester school has elected to use the "cents" option, an annual award of \$4,521.00 is split evenly between terms as an award of \$2,260.50. If the school chooses to use the "no cents" option, the annual award of \$4,521.00 would be \$2,260.00 for the first term and \$2,261.00 for the second term.

For a quarter school using the "cents" option, an annual award, for example, of \$3,974.00 is split between the terms as \$1,324.66, \$1,324.67, and \$1,324.67. If the quarter school chooses to use the "no cents" option, the annual award of \$3,974.00 would be split as \$1,324.00, \$1,325.00, and \$1,325.00.

Schools interested in switching from the 'cents' to the "no cents" option (or vice versa) must indicate that choice in the annual budget packet or send an e-mail message to [isac.schoolservices@illinois.gov](mailto:isac.schoolservices@illinois.gov) prior to the announced budget data submission deadline for the upcoming academic year (which is typically June 1).

Select one of the links below for examples of the step-by-step process for calculating a term award for either a semester or quarter school. This information is provided for explanatory purposes only; it is not intended for school use in payment request processing.

### 2023-24

[Calculating a Term Award – Semester Schools](#)

[Calculating a Term Award – Quarter Schools](#)

### 2024-25

[Calculating a Term Award – Semester Schools](#)

[Calculating a Term Award – Quarter Schools](#)

# 2024-25 MAP Hand Calculation Form

- [isac.org/isac-gift-assistance-programs/map/map-formula/map-hand-calculation-forms.html](https://isac.org/isac-gift-assistance-programs/map/map-formula/map-hand-calculation-forms.html)

ILLINOIS STUDENT ASSISTANCE COMMISSION 2024-25 Monetary Award Program Recompute Dependent Student Annual Award Hand Calculation Form	
<p><b>Dependent Student Information</b></p> <p>1. Name _____</p> <p>2. ID _____</p> <p>3. School _____</p>	<p><b>Directions</b></p> <p>1. Unless stated otherwise, if a field is blank or negative, use zero for computing.</p> <p>2. Unless stated otherwise, all calculations are rounded to the nearest whole number upward from 0.500 and downward from 0.499.</p> <p>3. Students who have used 135 or more MAP Paid Credit Hours are not eligible for MAP.</p> <p>4. Students with a Federal SAI <math>\geq</math> \$9,000 are not eligible for MAP.</p>
<p><b>Box A: Gather Data from ISIR</b></p> <p>1. Student Aid Index SAI (ISIR field 18 col 176-181) _____</p> <p>2. Parent contribution PC (ISIR field 312 col 2956-2970) _____</p> <p>3. Student contribution SC from income (SCI) + from assets (SCA) (ISIR fields 319 col 3061-3075 and 328 col 3163-3174) _____</p>	<p><b>Box E: Look Up Estimated Federal Pell Grant Amount</b></p> <p>1. SAI (A.1) _____</p> <p>2. Estimated 2021-22 Pell Grant amount from Table 1 _____</p>
<p><b>Box B: Calculate ISAC-Adjusted Student Contribution</b></p> <p>1. Student minimum contribution ("self help") _____ \$1,800</p> <p>2. Student contribution (A.3); if SAI (A.1) <math>\leq</math> 0 set B.2=0 _____</p> <p>3. ISAC-adjusted student contribution (greater of B.1 and B.2) _____</p>	<p><b>Box F: Calculate Maximum MAP Eligibility</b></p> <p>1. School 2021-22 tuition and mandatory fees _____</p> <p>2. Living allowance _____ \$5,200</p> <p>3. Assessed Pell Grant amount (E.2 x 0.80) _____</p> <p>4. ISAC-adjusted SAI (D.3) _____</p> <p>5. Maximum eligibility (F.1 + F.2 - F.3 - F.4) _____ If maximum eligibility <math>&lt;</math> \$300, MAP award=0.</p>
<p><b>Box C: Calculate ISAC-Adjusted Parent Contribution</b></p> <p>1. Parent contribution (A.2); if SAI (A.1) <math>\leq</math> 0 set C.1=0; if SAI (A.1) <math>&gt;</math> 0 and PC (A.2) <math>&lt;</math> 0 set C.1=0 _____</p> <p>2. Base adjustment factor _____ 1.10</p> <p>3. Progressive adjustment factor (C.1 / 11000 rounded to 2 decimals) _____</p> <p>4. ISAC adjustment factor (C.2 + C.3 keeping 2 decimal places) _____</p> <p>5. ISAC-adjusted parent contribution (C.1 x C.4) _____</p>	<p><b>Box G: Determine MAP Award</b></p> <p>1. Maximum eligibility (F.5) _____</p> <p>2. Tuition and fees (F.1) _____</p> <p>3. Maximum award _____ \$8,400</p> <p>4. Lowest of G.1, G.2, and G.3. If this is G.1, round using Table 2. _____</p> <p>5. Annual full-time MAP award* = G.4, round to nearest dollar <span style="border: 2px solid black; padding: 2px;">_____</span></p> <p>* Term awards are prorated based on enrollment</p>
<p><b>Box D: Calculate ISAC-Adjusted Student Aid Index</b></p> <p>1. ISAC-adjusted student contribution (B.3) _____</p> <p>2. ISAC-adjusted parent contribution (C.5) _____</p> <p>3. ISAC-adjusted Student Aid Index (D.1 + D.2) _____</p>	
<p><b>Notes:</b></p>	



# 2024-25 MAP Award Notifications

- In order to ensure that all MAP recipients receive the same information about their award in a consistent manner, ISAC requires schools to announce MAP awards to the students enrolled at their institution, including the estimated amount of the award
- Schools are required to clearly identify the estimated awards on the award notification as: **State of IL MAP Grant (Est)**
- ISAC also provides specific language that is required to be included on or with the school-issued award notification
  - Additional information may be communicated in the award notification as long as ISAC's required language is included exactly as written and the additional language does not conflict with it or break up the text
- Schools are also expected to notify applicants of changes in their eligibility status, such as students who:
  - are not eligible due to a zero award;
  - become eligible (or ineligible) due to a correction or adjustment to their application;
  - have an incomplete record;
  - have a loan in default; or
  - are considered late applicants

# 2024-25 MAP Award Notification Language

- As previously stated, this is the MAP Award Notification Language that is required to be included on or with your school-issued award notifications to students
- For more information on MAP Award Announcements - School Requirements - [isac.org/isac-gift-assistance-programs/map/map-award-announcements/index.html](https://isac.org/isac-gift-assistance-programs/map/map-award-announcements/index.html)

## 2024-25 School-Issued Award Notification Language

All schools are required to announce MAP Grant awards to all eligible students enrolled at their institutions, including students who are only eligible for a second semester/second and third quarter MAP award. Schools are required to clearly identify the awards on the award notification as: **State of IL MAP Grant (Est)**.

Schools are also required to include the following information with the award notification:

*By applying for financial aid and agreeing to share that information with the Illinois Student Assistance Commission (ISAC) you have been considered for the State of Illinois (IL) Monetary Award Program (MAP) Grant. All MAP-approved institutions are required by the State of Illinois to announce MAP Grant awards to students who are enrolled or intending to enroll at their institution. An award amount is included in your financial aid package if you have met the eligibility criteria.*

*The MAP Grant award amount is an estimate made by the financial aid office and is identified as a "State of IL MAP Grant (Est)". Please be aware that the number of available MAP Grants is limited by funding levels approved by the Illinois General Assembly and the Governor, and reductions to estimated or actual MAP Grants are possible.*

*There are also limitations to how long you can continue to receive a MAP Grant. Usage is tracked by the number of credit hours for which you've received MAP benefits and is referred to as MAP Paid Credit Hours (MPCHs). The maximum number of MPCHs that can be received is 135, which is equivalent to approximately four and a half years of full-time enrollment. For your reference, and to learn more about MPCH limitations, you may access a record of your MPCHs, as well as other student resources, through the ISAC Student Portal at [studentportal.isac.org](https://studentportal.isac.org).*

*Eligibility for the need-based MAP Grant award may indicate that you are eligible for assistance with expenses such as food, housing, or child care for dependent children. If you have dependent care expenses, ask the financial aid office about the federal dependent care allowance. For eligibility and application information about the [Supplemental Nutrition Assistance Program \(SNAP\)](#) and the [Child Care Assistance Program](#), contact the [Illinois Department of Human Services](#) at 800-843-6154 or [www.dhs.state.il.us](https://www.dhs.state.il.us). Contact the [Illinois Hunger Coalition](#) Hunger Hotline at 800-359-2163 or [www.ilhunger.org](https://www.ilhunger.org).*

# 2024-25 MAP Rights & Responsibilities

- This document outlines a student's use of the MAP grant, and that the student understands and agrees to maintain all eligibility requirements, along with their rights and responsibilities as a MAP grant recipient
- Schools may want to provide students with a copy of this document or the link
  - [isac.org/isac-gift-assistance-programs/map/media/2425-MAP-RR.pdf](https://isac.org/isac-gift-assistance-programs/map/media/2425-MAP-RR.pdf)



1755 Lake Cook Road  
Deerfield, IL 60015-5209  
800.899.ISAC (4722)  
Fax: 847.831.8549  
website: isac.org  
e-mail: isac.studentservices@illinois.gov

## 2024-25 Monetary Award Program (MAP) Rights & Responsibilities

The information you reported on the *Free Application for Federal Student Aid (FAFSA®)*\* for the 2024-25 academic year serves as your application for the need-based Monetary Award Program (MAP) grant through the State of Illinois. MAP grants help Illinois students pay for tuition and mandatory fees at Illinois MAP-approved colleges\*\*. The MAP grant award amount is an estimate made by the college's financial aid office and is identified as a "State of Illinois MAP Grant (Est)" in your financial aid package. Please be aware that the number of available MAP grants is limited by funding levels approved by the Illinois General Assembly and the governor, and reductions to estimated or actual MAP grants are possible. The MAP grant is not a loan, so it does not have to be repaid. Your rights and responsibilities are outlined on this form. Use of this grant means that you understand and agree to maintain all eligibility requirements. If you fail to do so, you may no longer receive grant funds.

### TRACKING MAP USAGE

Eligibility for a MAP grant is tracked by the equivalent number of semester credit hours of MAP benefits paid on your behalf. This is called MAP Paid Credit Hours. If you are attending a quarter college, your quarter credit hours will be converted to semester MAP Paid Credit Hours. Please contact your financial aid advisor if you have questions regarding the quarter college conversion. You may access a record of your MAP Paid Credit Hours through the ISAC Student Portal at <https://studentportal.isac.org/MPCH>.

**Limit for Each Term:** Payment for each term is made according to the equivalent number of credit hours eligible for MAP payment, with a minimum of 3 and a maximum of 15 MAP Paid Credit Hours. If you are enrolled for the equivalent of 15 or more credit hours, the number of MAP Paid Credit Hours assessed to you will be 15.

**Total Limit:** The maximum number of MAP Paid Credit Hours is 135.

PLEASE READ THIS ENTIRE SHEET AND KEEP IT FOR FUTURE REFERENCE

### STUDENT RIGHTS

#### You have a RIGHT to:

1. a fair and objective decision without regard to race, creed, gender, or national origin. We use the federal processing system to collect and update information so that uniform results are produced.
2. appeal an ISAC decision. You should be aware that ISAC must adhere to the rules and statutes governing the Monetary Award Program (MAP) in order to be fair and equitable to all applicants. If you feel that there are additional circumstances or documentation to be presented, a letter of appeal, signed by the applicant, should be submitted to: ISAC, Applicant Services/MAP Appeal, 1755 Lake Cook Road, Deerfield IL 60015. Appeals must include the student's Social Security number and be made within 60 days of the administrative decision made by ISAC.
3. expect prompt and courteous personal service from ISAC staff. We want to hear from you if you have comments about our customer service.
4. call the Federal Student Aid Information Center (800.433.3243) for general information about federal financial aid programs, application procedures, and for ordering a duplicate or corrected *FAFSA Submission Summary*. This number cannot be used to obtain information on ISAC's programs. To obtain information on ISAC's programs, call ISAC at 800.899.ISAC (4722), send an e-mail to [isac.studentservices@illinois.gov](mailto:isac.studentservices@illinois.gov), or visit ISAC's website at [isac.org](https://isac.org). Correspondence should be sent to the ISAC office in Deerfield.
5. obtain the satisfactory academic progress standards of the college you have chosen and find out what will happen if you fail to meet them. You can obtain your college's standards by contacting your financial aid office.
6. know that all MAP grant funds are paid directly to the college on your behalf. The college requests payment in your name. ISAC will not send MAP money directly to you.
7. know that your file may be chosen for "verification." Your college or ISAC may ask you to provide supporting documentation for the information reported on your FAFSA Submission Summary. If you fail to provide requested information, you may no longer receive funding from the MAP grant or other aid programs for the 2024-25 academic year.
8. know that the MAP grant can only be used to cover tuition and mandatory fees at Illinois MAP-approved colleges. Mandatory fees are those charged to all students each year or term. For community college students, the grant is limited to the in-district tuition and mandatory fees. Out-of-district applicants must make arrangements to pay the additional college costs. The MAP grant does not pay for audit courses, credit-by-examination, life experience, or noncredit courses. Such course work cannot be used to determine enrollment status.

\* Throughout this document, references to the FAFSA also apply to the Alternative Application for Illinois Financial Aid.

\*\* Throughout this document when a reference is made to "college," it means an Illinois MAP-approved postsecondary institution.

# 2024-25 Early Childhood Access Consortium for Equity (ECACE) Scholarship Program

## *What's New for the 2024-25 Application and Awarding Processes?*

- For the first time since the program's creation, it will be funded by the State of Illinois rather than by federal funds
- Appropriation is \$5 million for award year 2024-25
- Because considerably less funding is available, the number of recipients in 2024-25 will likely be significantly limited, and the program is expected to be able to support only a portion of renewal applicants
  - New applicants are still encouraged to apply
- A student may receive a maximum annual award amount of up to \$7,500
  - The scholarship will help pay cost of attendance after other financial aid received
- Graduate students are no longer eligible for the scholarship
  - Only undergraduate students will be eligible to receive the scholarship
- ECACE will no longer fund the summer term
  - Awards will only be available for the fall, winter and spring terms only

# 2024-25 ECACE Scholarship Program

- Application is currently available at the ISAC Student Portal and the priority application consideration date is **Sunday, August 11, 2024**
  - Applications received after that date will be considered only if funding remains after all timely, complete qualified applicants have been awarded
- Along with a completed ECACE application, an applicant must complete and submit a FAFSA or Alternative Application for the same academic year
- Awarding prioritization is based on an applicant's renewal or new status and their Student Aid Index (SAI), from lowest to highest
  - Timely renewal applicants who received the scholarship in the prior academic year and continue to meet all program eligibility requirements will receive awarding priority over timely new applicants
- Recipients of the scholarship are still expected to continue or return to teaching or direct services in the early childhood care and education field in Illinois after they complete their program of study

# 2024-25 ECACE Scholarship Program

- Access to applicant eligibility data and prequalification functionality in the ECACE system will soon be available
  - Data will be displayed for all applications listing the institution as the college the student plans to attend
- For more information:
  - E-Message sent on July 18, 2024 -- [isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/eLibrary-FAA-2024-0718.html](https://isac.org/e-library/partner-e-messages-and-newsletters/faa-e-messages/eLibrary-FAA-2024-0718.html)
  - ECACE Program -- [isac.org/isac-gift-assistance-programs/ECACE-scholarship/](https://isac.org/isac-gift-assistance-programs/ECACE-scholarship/)



# 2024-25 Nursing Education Scholarships (NES)

- 2024-25 NES application is no longer being accepted
  - Application period was March 1 through April 30, 2024
    - Final date was a deadline date, not a priority date
    - Applicants must re-apply each year, along with submitting a FAFSA or Alternative Application
    - The application process is not considered complete until the NES Application/Work Agreement/Promissory Note and FAFSA or Alternative Application have been submitted to ISAC on or before April 30, 2024
- Due to issues with the 2024-25 FAFSA, allowances will be provided for applicants who were not able to submit their FAFSA by April 30
  - However, the NES Application/Work Agreement/Promissory Note should have still been submitted by April 30 to be considered a timely applicant
- NES certification will be available soon to complete in GAP Access
  - Completed for the academic year (rather than by term)
  - Colleges verify recipients' enrollment status as part of the payment request process
  - All certification records available in the system must be completed, regardless of whether the college certifies a student as eligible or ineligible and regardless of whether the student is currently enrolled
  - Once a certification record has been saved and submitted, it can no longer be edited by the school, contact School Services if changes are needed

# 2024-25 NES Awarding

- Scholarships will first be awarded to renewal applicants who continue to meet all of the program's eligibility requirements
- An applicant is considered a renewal applicant if, during the previous academic year, they received funds from the program for which they are currently applying
- If funds remain after all qualified renewal applicants have been awarded, then awards will be made to eligible new applicants according to the degree type being sought
  - Link to degree type chart: [isac.org/isac-gift-assistance-programs/NESP/awarding.html](https://isac.org/isac-gift-assistance-programs/NESP/awarding.html)
- If a recipient completed a certificate, diploma or degree program for which they received scholarship assistance, and they are now pursuing a higher level of education:
  - they will be considered a new applicant, and
  - their maximum available years of assistance will be based on the maximum for the new degree being sought
    - For example, a recipient now pursuing a baccalaureate degree after receiving assistance for an associate degree; the number of years of assistance previously received do not count toward the new maximum



# 2024-25 Teacher Program Updates

- **Illinois Special Education Teacher Tuition Waiver (SETTW) Program**
  - Applications are no longer being accepted - priority consideration date was March 1, 2024
  - Tuition waivers have been awarded and notifications have been sent to eligible applicants
  - Letters were sent to all other qualified applicants who were not selected
- **Minority Teachers of Illinois (MTI) Scholarship Program**
  - Applications continue to be accepted
    - Will only be considered if available funds remain after all timely complete applicants have been awarded
    - Priority application consideration date was March 31, 2024
    - Applicants must also submit a 2024-25 FAFSA or Alternative Application
    - Due to issues with the 2024-25 FAFSA, allowances are provided for applicants who were not able to submit their FAFSA by March 31
  - Certification will be available soon to complete in GAP Access
- **Golden Apple (GA) Scholars of Illinois Program**
  - Deadline application date was April 1, 2024
  - Application processing, eligibility certification and awarding is performed by the Golden Apple Foundation [goldenapple.org/scholars](https://goldenapple.org/scholars)

# 2024-25 Military Program Updates

- **Illinois National Guard (ING) Grant**

- Student eligibility data is available in GAP Access
- Application is available online through the ISAC Student Portal
- Applicants must reapply each year
- Reminder - there are no longer priority consideration dates by which applications must be submitted each term
  - Applications must be received by ISAC in time for eligibility to be determined
  - Applicant will need to notify the college about their eligibility no later than the last scheduled day of classes for the first term for which benefits have been requested

- **Illinois Veteran Grant (IVG)**

- Application is available online through the ISAC Student Portal
  - Application can be submitted any time during the academic year
  - Does not need to reapply each year - only once to establish eligibility
  - Applications must be received by ISAC allowing sufficient time to complete processing and for applicant to notify college about their eligibility prior to the last scheduled day of classes in the term for which a grant is requested

# 2024-25 Other ISAC Program Updates

- **Grant Programs for Dependents of Police/Fire/Correctional Officers (PFC)**
  - Application is available for students to download and complete
  - Term deadline dates are:
    - October 1, 2024 – Full Year Consideration
    - March 1, 2025 - Only 2nd Semester (2<sup>nd</sup>/3<sup>rd</sup> Quarter) and Summer Consideration
    - June 15, 2025 - Only Summer Term Consideration
  - Applicants must reapply each year
  - Qualified applicants will be sent a Notice of Eligibility from ISAC
    - If application is incomplete, a Notice of Incomplete Application will be sent to the applicant

# 2024-25 Illinois Graduate and Retain our Workforce (iGROW) Tech Scholarship Program

- FY25 budget includes \$2 million for iGROW for award year 2024-25
- The program provides scholarship assistance to Illinois students pursuing IT and related careers
- The program was designed to recruit and retain individuals to work in technology jobs that have a high demand for new employees
- The program gives priority to renewal applicants, students who demonstrate academic excellence, students who demonstrate financial need, and minority students
- Scholarship pays for tuition and fees, and room and board costs for each continuous academic year recipients meet eligibility requirements at Illinois public universities
- [isac.org/students/during-college/types-of-financial-aid/scholarships/iGROW.html](https://isac.org/students/during-college/types-of-financial-aid/scholarships/iGROW.html)

# 2024-25 iGROW Tech Scholarship Program

- To be eligible:
  - be a U.S. citizen or an eligible non-citizen or meet the "undocumented student" criteria of the RISE Act
  - be an Illinois resident
  - have graduated from high school or have received a State of Illinois High School Diploma and have maintained a cumulative grade point average of no less than 2.5 on a 4.0 scale
  - pursue or intend to pursue a qualifying degree;
    - computer information sciences
    - information technology
    - information science
    - computer science
    - computer systems networking and telecommunications
    - computer and information systems security or information assurance, including cybersecurity; or management information systems
  - be enrolled at least a half-time basis, in a course of study necessary to secure a qualifying associate or bachelor's degree
  - maintain satisfactory academic progress, as determined by your college

# 2024-25 iGROW Tech Scholarship Program

- To be considered for the scholarship, an applicant will need to complete an Application/Work Agreement/Promissory Note
- By receiving this scholarship, the recipient agrees to work in Illinois in a qualifying job for a period of no less than one year, or any portion of a year of scholarship assistance
- The recipient must begin employment with an employer in Illinois that is directly related to the field of study that qualified them for assistance under this program within one year following completion of the program
- If the commitment is not fulfilled, the scholarship converts to a loan, plus interest, and the entire amount received must be repaid
- The application is expected to become available by the end of August at the ISAC Student Portal
- ISAC will provide more information as it becomes available

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ISAC STUDENT PORTAL

RESEARCH & POLICY >

NEWSROOM

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## Financial Aid Administrators (FAAs) e-Messaging

Please fill in the required details and select the Email List(s) you would like to subscribe by marking the boxes below.

\*indicates required field

\* Email

\* First Name

# Sign-Up for e-Messaging

### \* Email Lists

- Business Officer - fiscal updates
- ECACE Administrators – program & processing updates about the Early Childhood Access Consortium for Equity Scholarship Program
- FAA ISAC Update - monthly newsletter summarizing each month's announcements and updates
- Financial Aid Administrators - program & processing updates, rules & regulations, operational announcements
- Financial Aid Directors - administrative announcements
- MAP Users - operational updates for the Internet application used to process MAP data
- NESP Schools – operational announcements for schools participating in the Nursing Education Scholarship Program
- Public Schools - operational announcements for colleges participating in the ING Grant and IVG programs

- Subscription groups for specific programs are available

#### Quick Links

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- FAAs
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- Non-Eligible, Non-Citizens
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800.899.ISAC (4722)

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# Federal Updates



# Federal Student Aid – Knowledge Center

<https://fsapartners.ed.gov/knowledge-center>

The screenshot shows the homepage of the Federal Student Aid Knowledge Center. At the top, there is a navigation bar with dropdown menus for 'KNOWLEDGE CENTER', 'TRAINING', 'FINANCIAL AID DELIVERY', 'TITLE IV PROGRAM ELIGIBILITY', and 'PARTNER CONNECT SERVICES'. Below this is a dark blue header with 'What's New', 'Library', and 'Topics' links. The main heading is 'Knowledge Center Home'. A search bar is present with the text 'Search Knowledge Center' and a 'Search' button. Below the search bar is a 'What's New' section with three items, each with a star icon and a date. To the right is a 'Featured Information' section with a list of links. Below that is a 'Quick Reference' section with a grid of links. A small blue icon is visible in the bottom left corner.

KNOWLEDGE CENTER ▾ TRAINING ▾ FINANCIAL AID DELIVERY ▾ TITLE IV PROGRAM ELIGIBILITY ▾ PARTNER CONNECT SERVICES ▾

What's New Library Topics

## Knowledge Center Home

Search Knowledge Center  Search

Advanced Search

### ★ What's New

**(CB-24-16) Information and Reporting Reminders for the Fiscal Operations Report for 2023–24 and Application to Participate for 2025–26 (FISAP)**  
JULY 31, 2024

**(GENERAL-24-96) Update on Batch Corrections for Institutions via the Electronic Data Exchange, Flexibilities, and Additional Support for the 2024-25 FAFSA Cycle**  
JULY 30, 2024

**(GENERAL-24-95) Update on Identity Validation Flexibilities for Individuals without Social Security Numbers and Key Remaining Scope for the 2024-25 FAFSA Cycle**  
JULY 30, 2024


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### 🔗 Featured Information

- [E-App and Third-Party Servicer Inquiry Form Updates](#)
- [2024 Virtual FSA Training Conference Dec. 3–6](#)
- [FAFSA Simplification Information](#)
- [Financial Value Transparency and Gainful Employment Information](#)
- [Prison Education Programs](#)
- [Disaster Assistance](#)

### ⚡ Quick Reference

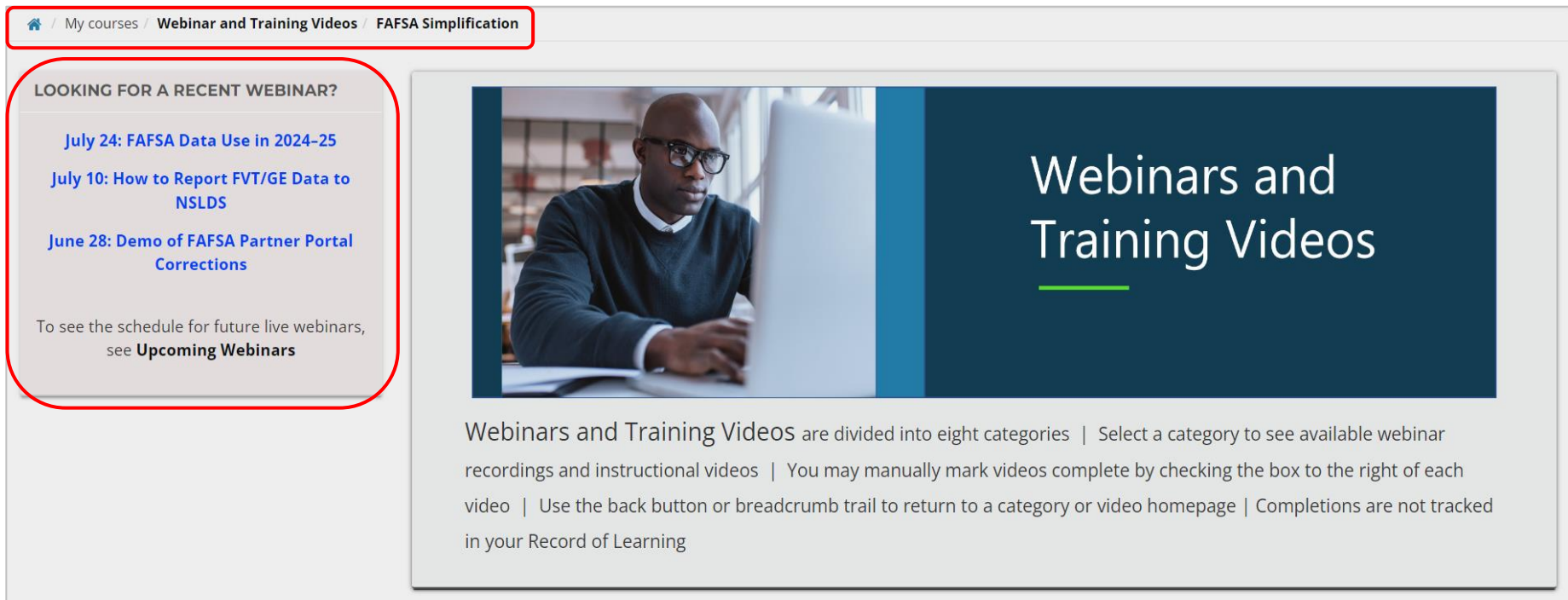
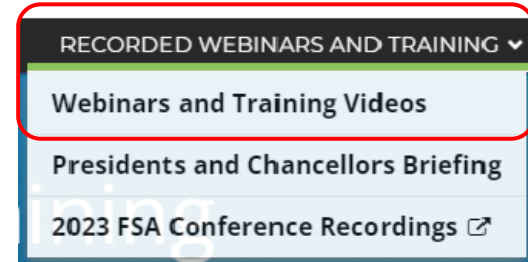
<a href="#">FSA Handbook</a>	<a href="#">Dear Colleague Letters</a>
<a href="#">Knowledge Center FAQs</a>	<a href="#">Electronic Announcements</a>
<a href="#">Federal Student Aid Data Center</a>	<a href="#">Foreign School Updates</a>





# Federal Student Aid - Webinars

- Missed the latest FSA webinars?
- Log into FSA Training and click on “Recorded Webinars and Training”
- <https://fsatraining.ed.gov/>



🏠 / My courses / Webinar and Training Videos / FAFSA Simplification

LOOKING FOR A RECENT WEBINAR?

- July 24: FAFSA Data Use in 2024-25
- July 10: How to Report FVT/GE Data to NSLDS
- June 28: Demo of FAFSA Partner Portal Corrections

To see the schedule for future live webinars, see [Upcoming Webinars](#)

## Webinars and Training Videos

Webinars and Training Videos are divided into eight categories | Select a category to see available webinar recordings and instructional videos | You may manually mark videos complete by checking the box to the right of each video | Use the back button or breadcrumb trail to return to a category or video homepage | Completions are not tracked in your Record of Learning

# NASFAA Upcoming Webinars

Sessions are scheduled for 1-2:30 p.m.

- NASFAA Business Affiliate Webinar: CSS Profile Expands a Lighter Application Experience – **August 8**
- FAFSA Data and Federal Tax Information (FTI) – **August 28**
- [nasfaa.org/Webinars\\_Live\\_and\\_On\\_Demand](https://nasfaa.org/Webinars_Live_and_On_Demand)

The screenshot shows the NASFAA website interface. At the top, there is a blue header with the NASFAA logo and navigation links for JOIN, LOG IN, and a search bar. Below the header is a dark blue navigation bar with menu items: NEWS, TRAINING & EVENTS, TOOLS & RESOURCES, ADVOCACY, POLICY & RESEARCH, MEMBERSHIP, and ABOUT NASFAA. A secondary navigation bar contains a LOG IN link. The main content area features a breadcrumb trail: Home > Training & Events > Webinars - Live and On-Demand, which is highlighted with a red border. On the left, a dark blue sidebar lists various programs: CERTIFIED FINANCIAL AID ADMINISTRATOR® PROGRAM, NASFAA CREDENTIALS, NASFAA TRAINING, and WEBINARS - LIVE AND ON-DEMAND. The main content area is titled 'Webinars' and includes a paragraph describing the service, followed by two bullet points. A large blue graphic with the word 'WEBINARS' is positioned on the right, and a green button with the text 'PROCEED TO WEBINAR REGISTRATION' is overlaid on the bottom right of the page content.

# ISAC's Webinars for FAAs

## Monthly Operational Update & Program News

- These webinars will provide operational updates about ISAC programs along with any federal or state updates and announcements
  - Last Wednesday of the month at 2 p.m.
    - ❖ Aug 28
    - ❖ Sept 25
    - ❖ Oct 30

## Tuesday Training - Policies & Procedures

- These webinars focus on policies and procedures for ISAC programs and processes
  - Second Tuesday of the month at 10 a.m.
    - ❖ Aug 13 – A Review of the 2024-25 MAP Policies & Procedures

To participate in these webinars, visit the Partner Training page in the e-Library on the day of the training for the webinar link and presentation materials

- [isac.org/e-library/partner-training/index.html](https://isac.org/e-library/partner-training/index.html)

# ISAC's Student Services Department

For inquiries from students, parents, and the general public

Phone: 800-899-ISAC (4722)

Fax: 847-831-8549

E-mail: [isac.studentservices@illinois.gov](mailto:isac.studentservices@illinois.gov)

Spanish-speaking counselors are available

8 a.m. - 4:30 p.m. CT

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## Call Center Reps

Anit Chacko

Bertha Esquivel

Ghouse Farooqi

Matt Setnicar

Manju Thomas

Larry Thompson

# ISAC's Partner Services Department

- Provides training, program information and support to schools and other ISAC partners
- Partners with ILASFAA and other professional organizations
- Responds to school inquiries, both colleges and high schools

Phone: 866-247-2172

Fax: 847-831-8549

E-mail: [isac.schoolservices@illinois.gov](mailto:isac.schoolservices@illinois.gov)

---

## Partner Services Staff

Stephanie Claudio, [Stephanie.Claudio@illinois.gov](mailto:Stephanie.Claudio@illinois.gov)

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# Questions/Comments



Thank you for attending today!